

Trafford Deaf Advocacy & Well-being Service

Our Trafford Deaf Advocacy Service supports deaf, hard of hearing, deafened and deaf blind people within the Trafford area. We support the deaf community to access and benefit from health and social care services, to remove barriers to health care and improve the quality of life.

“The Trafford Advocacy Service has been extremely helpful with a variety of issues, I’ve been really pleased with the support they offer. The service has shown excellent confidentiality, they won’t share your information with anyone without your permission. I have recommended them to a number of my deaf friends”

-Mandeep

Support

Letter Translation . Phone Calls .
Money/Debt . Discrimination . Cover
Letters . Training . Advocacy.
Community Life . Benefits . Housing
Issues . Health . Mental Wellbeing .
Activities

Contact information

manchesterdeafcentre.com

tawonatrafford@manchesterdeafcentre.com

0161 2733415 (call)

07436236805 (call/text/whatsapp)

Appointment hours

Thursday 10 am- 12pm Sale Fire Station

Friday 10 am-3pm at MDC

Visiting MDC

Manchester Deaf Centre
Crawford House
Booth Street East
Manchester
M13 9GH

Visiting Sale

Sale Fire Station
Community rooms
Cranleigh Drive
Sale M33 7NT

Trafford Deaf Advocacy & Well-being Service

ACCESS
INCLUSION
ADVOCACY
COMMUNITY
SUPPORT
TRAINING
INFORMATION

Our Services

IT support

We provide IT support that allows service users to access services such as Sign Video and Text Relay, enabling clients to contact their bank, internet provider, the Department of Work and Pensions (DWP) and others, independently and in their own time.

Advocacy and Well-being

Alongside this we also deliver regular health workshops to the deaf community, with previous topics including men's mental health, bowel cancer and diabetes. We also hold forums to allow the deaf community to tell us what talks they would value, and what provisions they would like to see introduced or improved. Our advocacy service compliments this by offering support for issues such as letter translations, phone calls, benefits, among many more.



**ACCESS.
COMMUNITY.
SUPPORT.**

Community connections

Our service raises awareness and educates health professionals to ensure their services are accessible to the deaf community. By supporting social care services to make the necessary changes across front line processes, we can improve deaf people's access with their experiences in mind. We are able to offer free deaf awareness training to the community organizations that we work closely with, and we're always looking to expand our network. Please get in contact if you'd like to hear more about our services or work with us.

"I am an adult social worker from Trafford council.... Tawona shared her valuable knowledge with regards to the complexities and challenges deaf people face on a day to day basis, this has led to me doing my own research with regards to legislation (Equality Act 2010 and disability) to support my practice. I have also shared my positive experience of the MDC with my colleagues"
-Elysia