

Trafford Council

Homelessness Strategy 2019-2024 Annual Statement 2020



Contents

Introduction	2
Annual Review 2020.....	2
Policy and Strategic Context	3
Homelessness in Trafford - 2020	10
Delivery of the Homelessness Strategy Action Plan.....	18
Homelessness Strategy Action Plan Update 2020.....	20
Appendix 1	27
Homelessness Strategy Action Plan 2019-2024	27

Introduction

Trafford Homelessness Strategy 2019-2023 was launched in March 2019. The Strategy set out the priorities for Trafford over the next 5 years. It is a statutory requirement, as contained in the Homelessness Act 2002 (as amended by the Homelessness Reduction Act 2017), for every Local Authority to produce a Homelessness Strategy outlining the main causes of homelessness and the strategic plan and operational actions for the Council and partners to undertake to tackle homelessness in Trafford. The Strategy underpins the Council's Corporate Priorities and Housing Strategy 2018-2023.

The six Strategic Priorities are:

1. Prevent homelessness in Trafford.
2. Improve access to permanent affordable accommodation and supported homes, primarily through the increased supply of social housing.
3. Aim to eradicate the use of B&B and increase the provision of good quality temporary accommodation for homeless people in Trafford.
4. Work towards ending rough sleeping in Trafford.
5. Improve access to employment, education and training for homeless people in Trafford.
6. Improve health & wellbeing for homeless people in Trafford.

Annual Review 2020

It is important that the Trafford Homelessness Strategy 2019-2024 is reviewed on a regular basis. This annual review provides an update on the following:

- ✓ Changes to the national and sub-regional homelessness initiatives, policies and strategies.
- ✓ A Review of Homelessness in Trafford 2020.
- ✓ Delivery of the Homelessness Strategy.
- ✓ The Homelessness Strategy Action Plan Update:
 - What have we achieved?
 - What are we working towards?
 - What do we still have to do?

Policy and Strategic Context

National Context

Covid-19

Trafford along with the rest of the Country has experienced unprecedented times since March 2020 due to Coronavirus (Covid-19). The Covid-19 outbreak has had a significant impact on households' ability to retain their homes. In response, the government introduced a number of housing support measures including:

- An extension to the notice periods that tenants in England are entitled to receive when a landlord is seeking to recover possession of their homes. Landlords in England are now required to provide tenants with 6 months' notice, except in cases involving issues such as anti-social behaviour and domestic abuse.
- Ensuring that bailiffs will not enforce evictions where local lockdown measures are in force which restrict access to premises to "prevent tenants being forced out of their home at an unsettling time in areas when the public health risks could be greater."
- Preventing evictions taking place over the Christmas period other than in the most serious cases.
- Increasing Housing Benefit and Universal Credit "so that the local housing allowance will cover at least 30% of market rents" within a Broad Rental Market Area.

Rough Sleeper Strategy – August 2019¹

The government has committed to halving rough sleeping by 2022 and ending it by 2027. Ending rough sleeping will require central and local government, as well as business, communities, faith and voluntary groups and the general public to work together in new ways. Linked to the delivery of this Strategy, the government have announced a range of cross-government initiatives which will see the start of new joint working including a health provision for people who sleep rough, and working in prisons to prevent people from sleeping rough in the first place.

This Strategy sets out the government's vision for 2027, to support every person who sleeps rough off the streets and into a home. This is backed by £100 million of funding over the next two years and marks the beginning of government plans to meet the government's ambition to ensure no one has to sleep rough again.

Regional Context

Greater Manchester Housing Strategy - June 2019²

The Greater Manchester (GM) Housing Strategy 2019-2024 identifies decent and affordable housing as a priority. The GM Housing Strategy details how the Mayor of Greater Manchester, the Combined Authority and the ten Greater Manchester authorities will maximise the leverage of the resources available to them. Also the GMCA has agreed to invest surpluses from the £300 million GM Housing Investment Loan Fund to help support

¹https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/733421/Rough-Sleeping-Strategy_WEB.pdf

² <https://www.greatermanchester-ca.gov.uk/media/2257/gm-housing-strategy-2019-2024.pdf>

the delivery of truly affordable housing, tackle empty homes, and issues in the private rented sector including rogue landlords as contained within the Housing Strategy.

A Bed Every Night (ABEN)

The Greater Manchester (GM) Winter Provision “A Bed Every Night” (“ABEN”) is a commitment to meet the needs of those who are rough sleeping or where there is a reason to believe someone is immediately at risk of rough sleeping in Greater Manchester and cannot be accommodated by traditional local responses. The programme was launched on 1st November 2018 and is triggered regardless of the temperature. The aim of the provision is to offer a GM response to acute need when other resources are unavailable.

The programme offers quick access to accommodation which will meet people’s basic needs and will include a food offer, access to bathing facilities etc. The programme makes every effort to address the needs of those rough sleeping and directs those with less acute housing need to more appropriate services. The service offers a rapid access process with fewer criteria than other forms of accommodation. The prime consideration is that people are removed from the risk of extreme weather and ultimately death.

Local Context

There have been a number of new local strategies that have affected the housing sector in Trafford since the Housing Strategy was published in 2018. These include:

Trafford Corporate Plan 2019³

The Council has identified seven strategic priorities that we believe are key to enabling Trafford residents, businesses and staff to thrive. Our priorities set out our aspirations for our people, place and communities, and how they can affect and improve their daily lives.

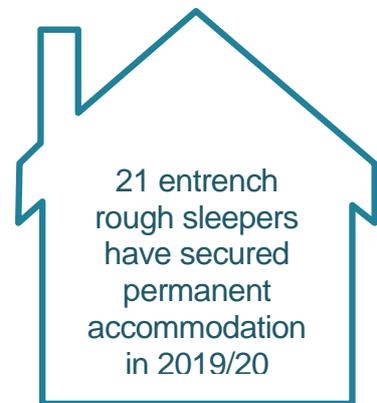
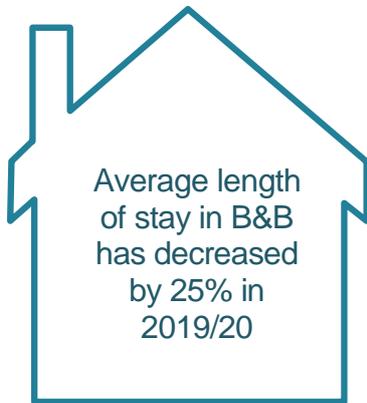
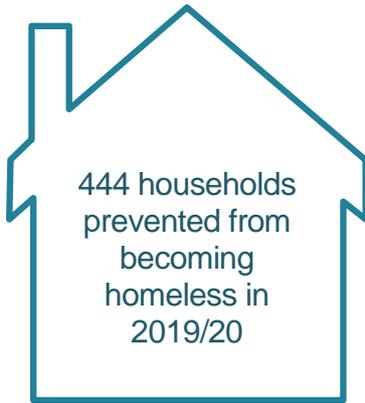
These priorities are:

- Building Quality, Affordable and Social Housing
- Health and Wellbeing
- Successful and Thriving Places
- Children and Young People
- Pride in Our Area
- Green and Connected
- Targeted Support

These priorities are not just for the Council but for the whole community and have been shared with members of the Trafford Partnership. In order to make the difference we want to make, we will need to work closely and effectively with partners, residents, businesses and communities to make this a success. This corporate plan describes our overall approach and outlines the Trafford vision.

³ <http://cms.intranet.trafford.gov.uk/Docs/Communications/Corporate-Plan-2019.pdf>

Achievements



Housing & Homelessness Performance in Trafford

The Housing Options Service Trafford (HOST) is currently contracted to Salix Homes. This contract arrangement was established in April 2016. In March 2020, the Executive approved the in-sourcing of HOST back into the Council from 1st April 2021. The Housing Strategy & Growth Team along with key colleagues from HOST, HR, Finance, Legal, IT, Modernisation, Payroll and Procurement are currently working together to ensure that the transition process is as smooth as possible and everything is in place for the 1st April 2021.

Housing Options and Homelessness

The figures in the table below are taken from the HOST Contract Monitoring Workbook for 2019/20 compared to the previous year 2018/19.

Category	2018/19	2019/20	% change
Applications	1699	2262	33%
Number of homeless households seeking advice only (included in the number of Applications overall)	699	1338	91%
Actual Homeless Cases/Applications	1000	924	-8%
Number of Personal Homelessness Plans (PHPs) opened	597	638	7%
Number of PHPs closed	363	685	89%
Number of visits undertaken	540	2360	337%
Number of Prison Visits undertaken	4	1	-75%
Number of Hospital Visits undertaken	10	11	10%
Number of applicants within the Prevention Duty (as at the end of the year)	83	144	73%
Number of applicants prevented from becoming homeless within this quarter	468	444	-5%
Number of applicants within the Relief Duty (as at the end of the quarter)	121	97	-19%
Number of applicants in Main Duty (as at the end of the year)	122	143	17%
Decisions made in period (Main Duty)	194	363	87%
Eligible, unintentional and in priority need	133	226	70%
Eligible, homeless but not in priority need	30	102	240%
Ineligible	2	0	-100%
Intentional	5	2	-60%
Total number of applicants where any duty ceased due to an offer of accommodation in the Private Rented Sector (PRS) in the year	80	78	-2.5%
Total number of applicants where any duty ceased due to an offer of accommodation in Social Rented Sector in the year	291	318	9%

The total number of applications received has increased by 33% in 2019/20 compared to 2018/19. This may still be as a result of the Homelessness Reduction Act and the increase in the number of days a person can be threatened with homelessness (from 28 days to 56 days) but also a general increase in the number of people requiring assistance due to their circumstances. Also the roll out of Universal Credit, Welfare Reform including the Benefit Cap, has had a dramatic impact on the number of cases that have presented due to affordability issues. Universal Credit involves a waiting time of six weeks before a client could receive any monies and any sanctions to an individual's allowance is taken from the Housing Element which results in the start of rent arrears. Also the Local Housing Allowance rates in Trafford are not in line with the actual cost of private rented accommodation in the borough, which results in the tenant having to top up the rent which in most cases results in rent arrears and evictions and them presenting at HOST for assistance.

There has been an 89% increase in number of PHPs opened in line with the overall increase in the number of applications.

The number of applicants within the Prevention Duty has increased by 73% in 2019/20 compared to 2018/19 which is reflected in the overall increase in the number of applications and also that HOST are being made aware of individuals/household circumstances earlier to enable them to prevent. This also demonstrates that early intervention has a good rate of success. Public bodies are now required to alert the Housing Options team to anyone they encounter who may be threatened with homelessness within 56 days following the introduction of The Duty To Refer which came into force in October 2018.

Adult children are often remaining at home for longer as house prices for residential property in Trafford are almost eight times the average salary (average salary is £33,615 in Trafford). This extended stay sometimes leads to relationship breakdowns with adult children being asked to leave the family home.

Housing Advice Enquiries

	2018/19	2019/20	% change
Advice Enquiries (Reception, email and telephone)	17822	34485	93%
Number of cases relating to Domestic Abuse	101	77	-24%
Number of cases relating to affordability/ benefit issues	76	287	278%

There has been a significant increase of 16,663 in the number of advice enquiries from 2018/19 to 2019/20 (93% increase). A publicity campaign has been established to ensure that people were aware of HOST and the service they can offer. This significant increase in advice enquires may be due to this publicity which has been across all the Council's social media platforms.

There was a decrease of 24% in the number of cases relating to domestic abuse which is a positive sign that interventions such as MARAC (Multi-Agency Risk Assessment Conference) are successful. It is expected that the number of DV cases will see a significant increase due to Covid-19 and lockdown next year.

There has been a large increase of 278% in the number of cases relating to affordability and benefit issues. This is due to a number of factors:

1. The introduction and roll out of Universal Credit.
2. The high private sector rents in the borough.
3. The onset of Covid-19 restrictions during quarter four where some households were furloughed or made redundant.

Tenancy Support

	2018/19	2019/20	% change
Number of referrals to Tenancy Support received this quarter	217	281	29%
Number of visits undertaken during the quarter	894	2346	162%
Number of applicants prevented from becoming homeless as a result of support	53	97	83%

The number of referrals to Tenancy Support has seen an increase of 29%. This indicates the need for this service who have achieved some excellent results in helping households sustain their tenancies.

There has been a greater emphasis in more remote working this year and this is reflected in the significant increase (162%) in visits undertaken by the Tenancy Support Team.

The Tenancy Support Team from HOST have had significant success in the number of households they have assisted which is reflected in the 83% increase of applicants that have been prevented from becoming homeless.

Households in Temporary Accommodation

	2018/19	2019/20	% change
Total number of applicants in self-contained Temporary Accommodation	265	340	28%
Total number of applicants in self-contained Temporary Accommodation (Relief)	46	85	85%
Total number of applicants in self-contained Temporary Accommodation (Main)	219	255	16%
Families in self- contained TA	216	262	21%
Intentional Households in self -contained TA	0	1	100%

HOST currently lease 46 units of temporary accommodation from Trafford Housing Trust (THT). In 2018/19 an additional 68 units were secured within the private sector for use as Temporary Accommodation, bringing the total number of units available up to 114. HOST continue to proactively work to increase the provision of temporary accommodation in Trafford to try and eradicate the use of B&B.

Households in Bed and Breakfast accommodation (B&B)

	2018/19	2019/20	% change
Total in B&B as at end of the year	7	7	0%
Number of families/ pregnant households over 6 weeks as at end of the year	1	0	-100%
Average Length of stay in B&B - Singles & Families (nights)	34	25	-26%
Average Length of stay in B&B - Singles (nights)	40	32	-20%
Average Length of stay in B&B - Families (nights)	23	5	-78%

There has been a decrease in the average length of stay overall in B&B accommodation, particularly with families, where there has been a 78% decrease. This is due to HOST increasing the provision of temporary accommodation and managing the move ons more efficiently.

HOST are continuing to prevent an increase in the numbers in B&B placements despite rises in number of presentations. HOST continues to seek alternative temporary accommodation to meet the statutory duties so as to avoid placing in bed and breakfast accommodation.

Rough Sleepers

	Q1 2019/20	Q2 2019/20	Q3 2019/20	Q4 2019/20
Number of rough sleepers reported during the quarter	28	19	15	9
Number of rough sleepers re-housed in the quarter	13	1	4	3
Number of actual rough sleepers at the end of the quarter	12	4	1	4

The reporting of rough sleepers in the above format is a new indicator for 2019/20, therefore we are unable to compare to last year. A comparison for each quarter has been provided instead.

The number of reports of rough sleepers has dramatically reduced by 67%. This implies that the A Bed Every Night (ABEN) provision is having a positive impact on this cohort in Trafford.

HOST and the Council’s Housing Strategy & Growth Team have conducted a series of early morning walkabouts across the borough to identify rough sleeping locations. The majority of known rough sleeper sites across the borough have been made secure and the whereabouts of these rough sleepers is currently unknown.

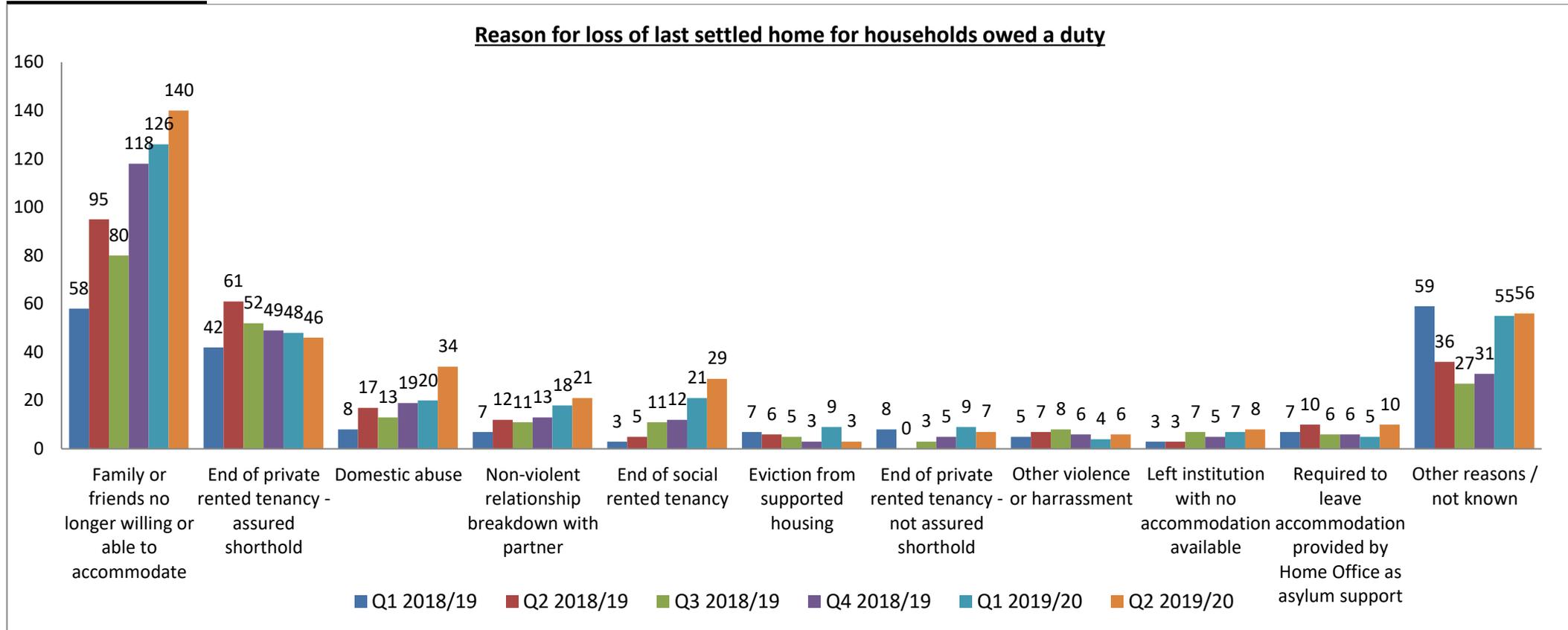
As part of the MHCLG Rough Sleeper Initiative (RSI) funding, Trafford has carried out rough sleeper counts every two months. These counts are facilitated using HOST and Housing Strategy & Growth staff. Counts have taken place in July, September and January throughout 2019/20, however due to Covid-19 we were unable to undertake the count in March, May and July 2020.

Homelessness in Trafford 2020

Since the Homelessness Strategy was launched in March 2019, the data collected by MHCLG has changed and the original P1E form has been replaced with H-CLIC.

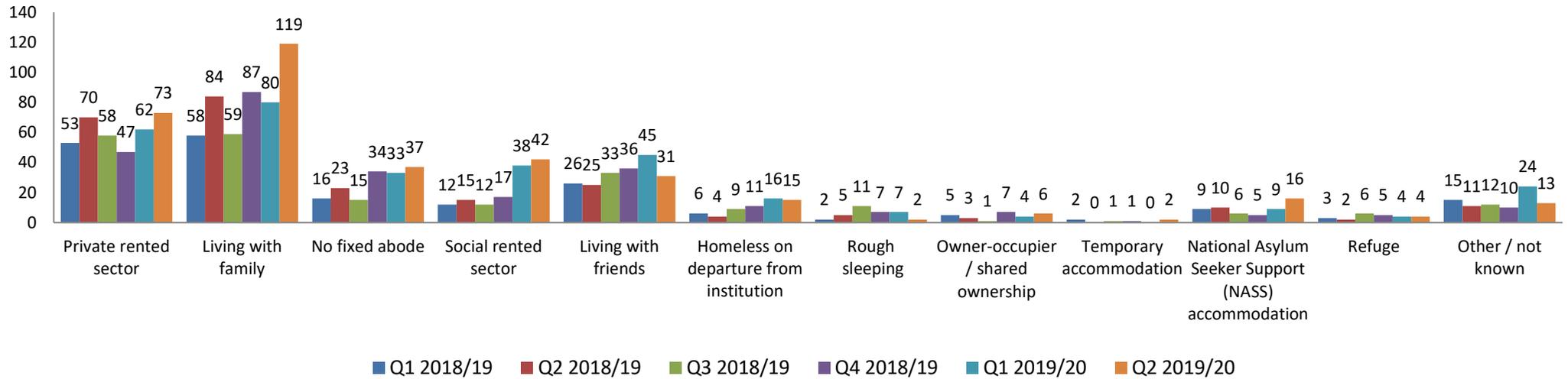
A summary of the analysis of the H-CLIC data available has been undertaken for Trafford:

Initial Assessment



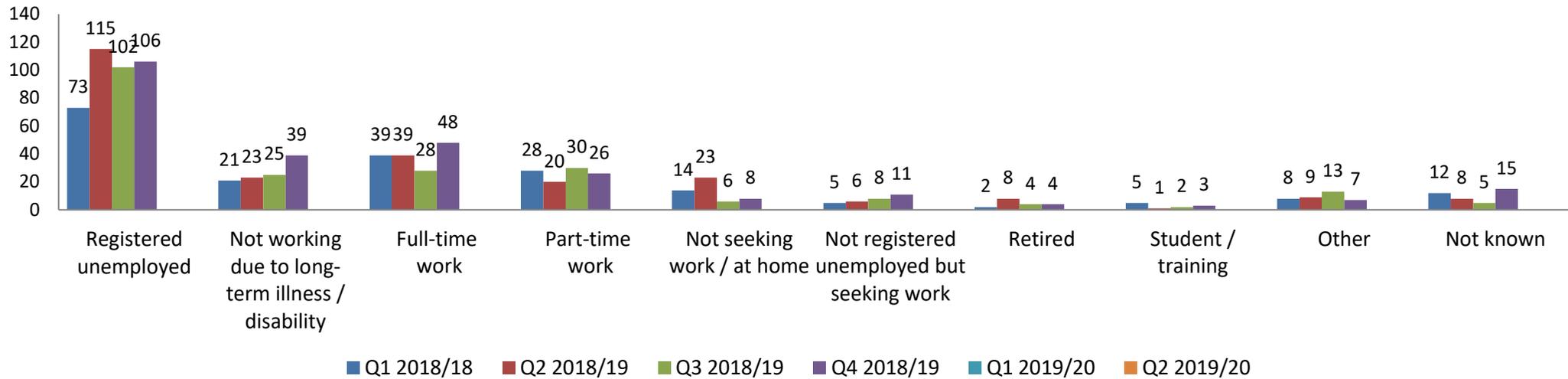
The majority of people in Trafford lost their last settled home due to family or friends no longer willing to accommodate. This is followed by the end of a private rented tenancy.

Accommodation at time of application for those owed a duty



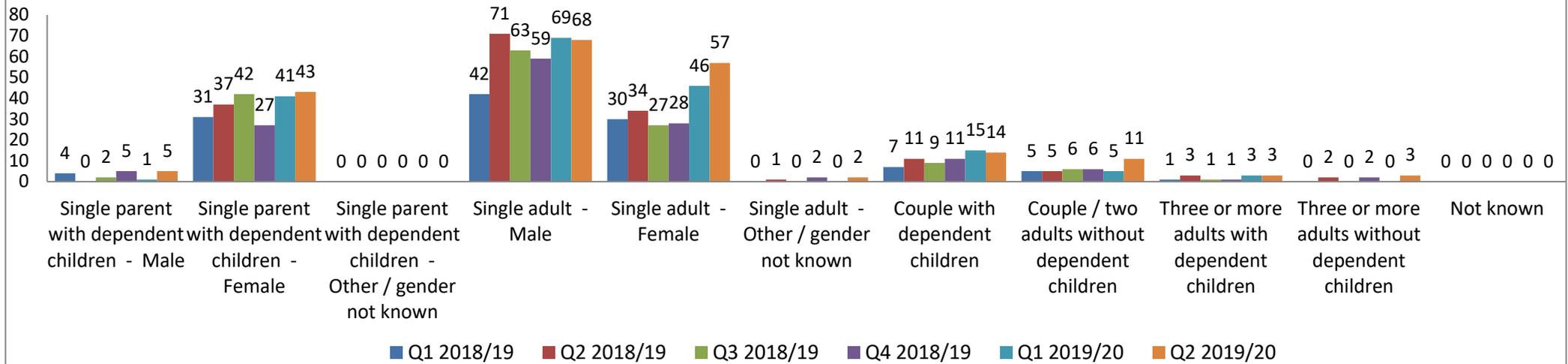
The majority of homelessness applicants were living in the private sector or with family when there homeless application began.

Employment status of main applicants owed a duty



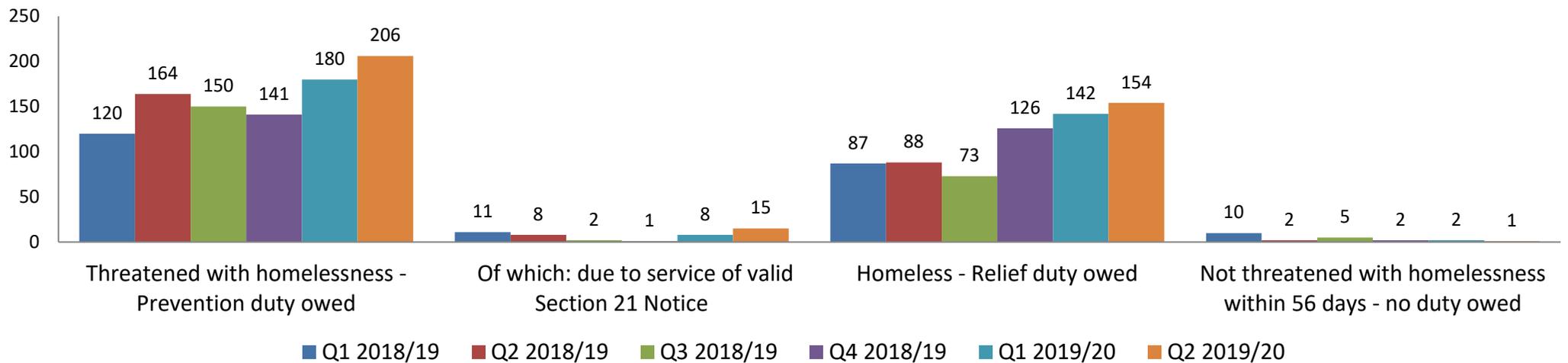
The majority of homeless applicants were either unemployed or not working due to a long term illness or disability.

Household type of households owed a prevention duty



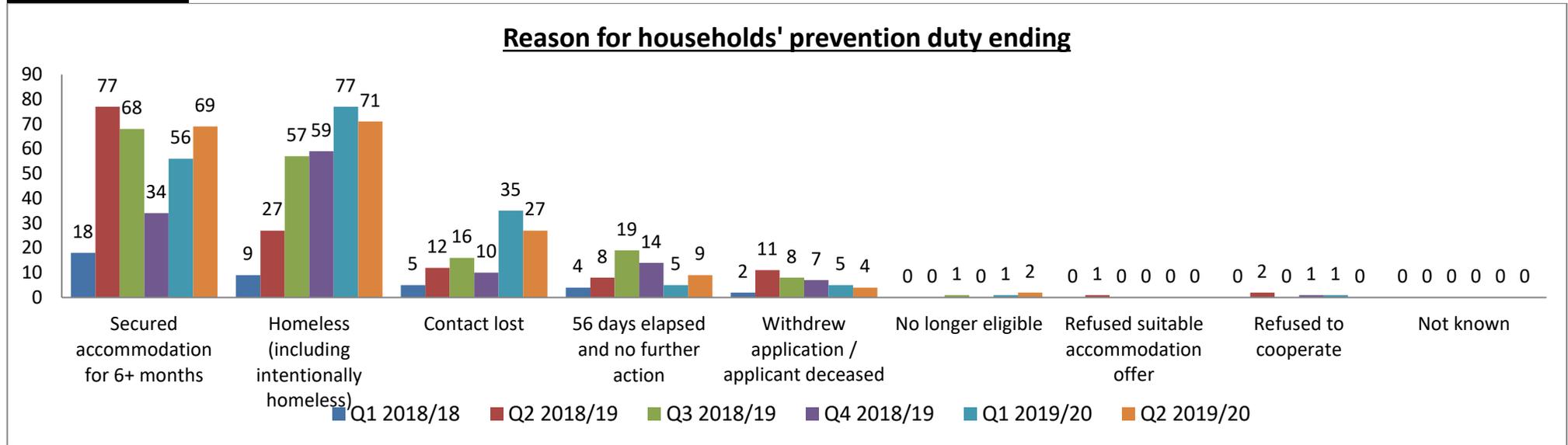
The majority of homeless applicants were single (either male or female) or single females with dependent children.

Households assessed and duty owed

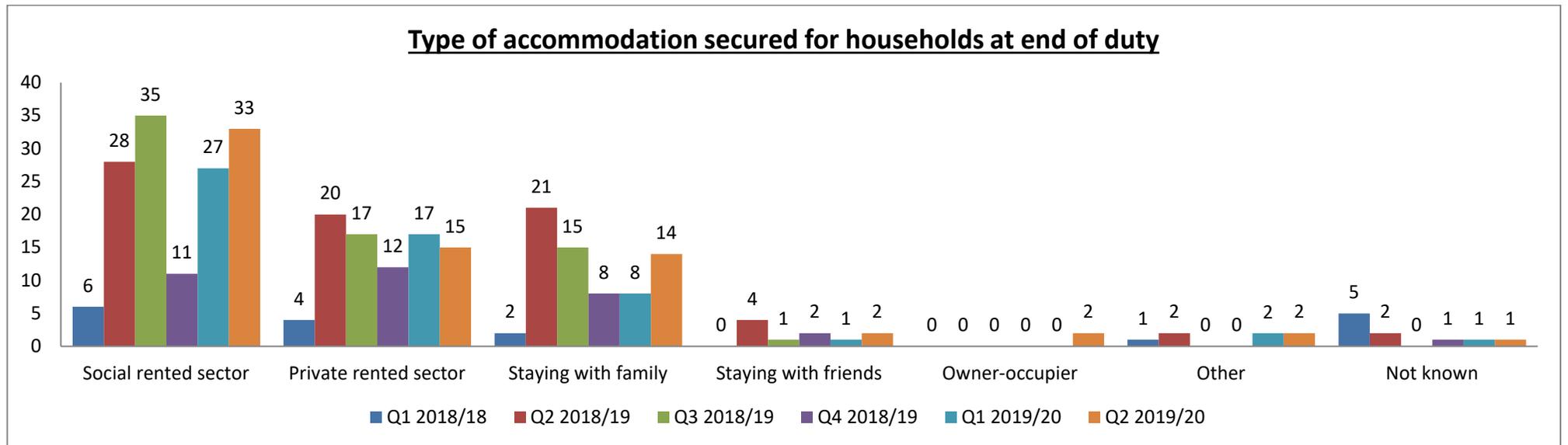


The majority of applicants were placed within the prevention duty.

Prevention Duty

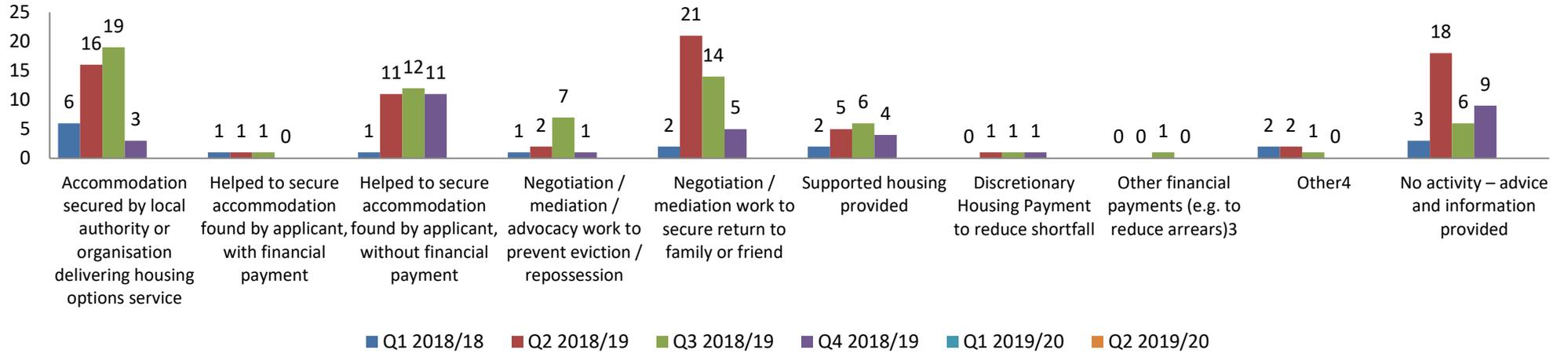


The majority of the applicants Prevention Duty ended due to securing accommodation for 6+months.



The majority of households secured accommodation in the social rented sector.

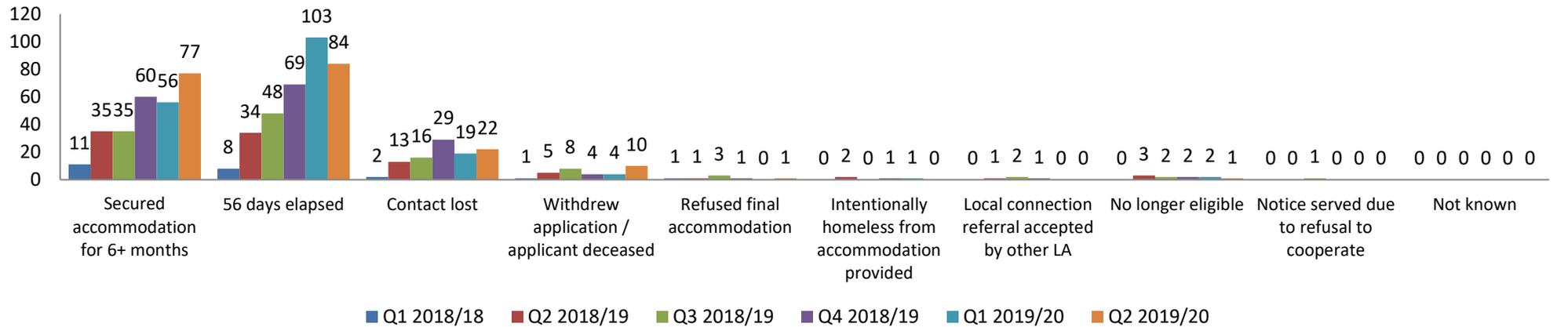
Main activity that resulted in accommodation secured for households



The majority of households secured accommodation with an RP or via negation/mediation with the family.

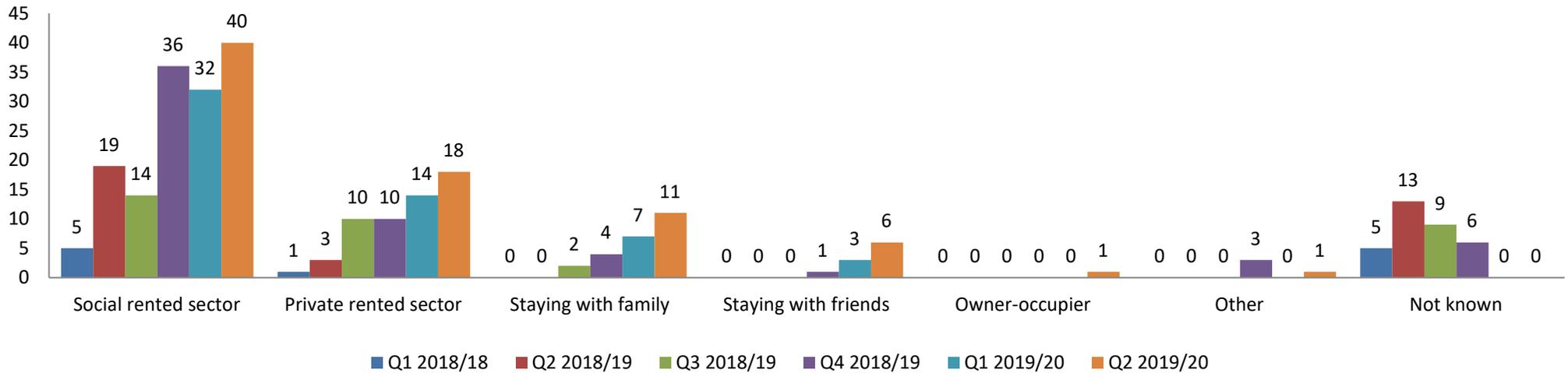
Relief Duty

Reason for households' relief duty ending



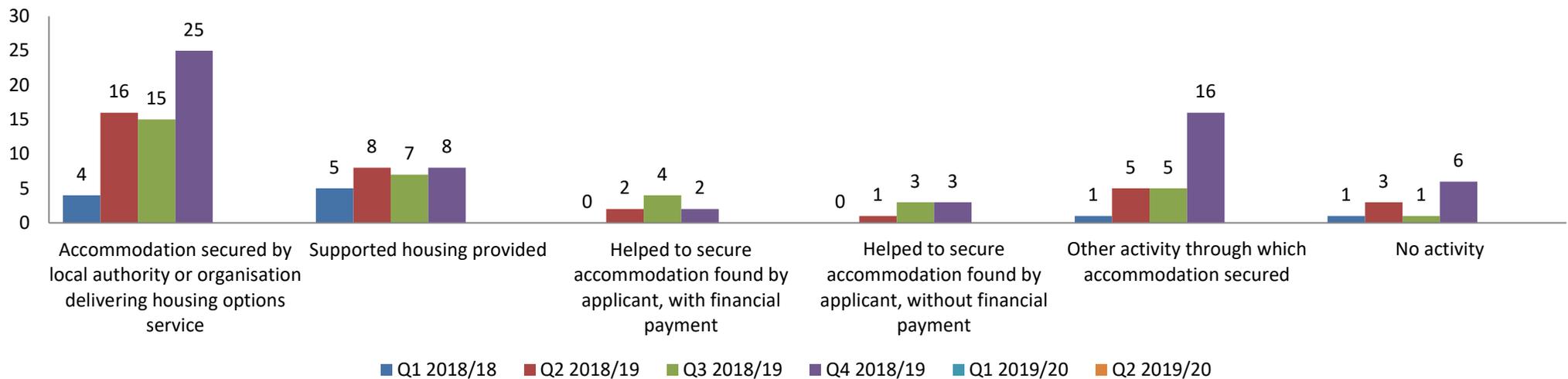
The majority of households in the Relief Duty ended due to the 56 days elapsing and moving into the Main Duty due to a permanent property not being found.

Type of accommodation secured for households at end of relief duty



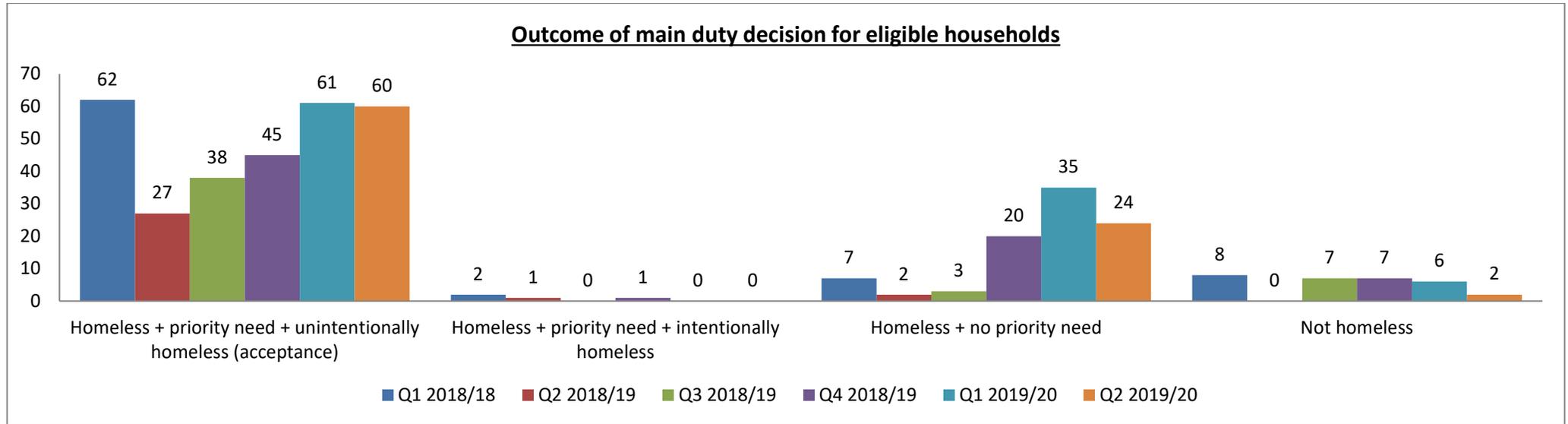
The majority of households were able to secure accommodation in the social rented sector which then ended their Relief Duty.

Main activity that resulted in accommodation secured for households

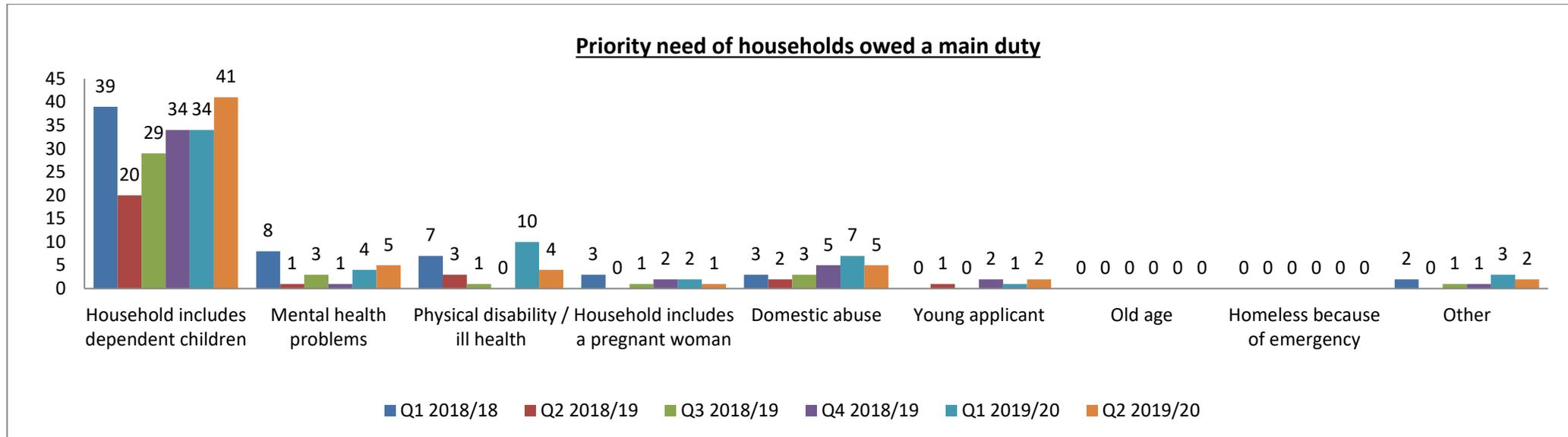


The majority of the accommodation secured was found by the housing options service.

Main Duty

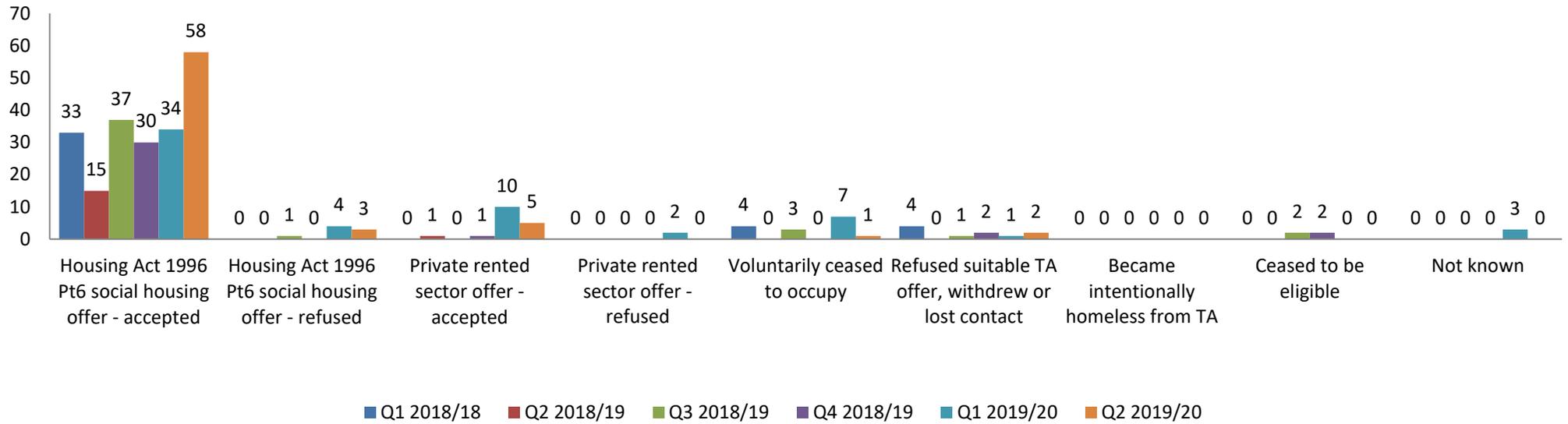


The majority of the households in the main duty were found to be homeless, in priority need and unintentional.



The priority need categories are details in the graph above with the majority being households with dependent children.

Outcome of households no longer owed a main duty



The majority of the households in the main duty were found an offer of social housing which then ended the homelessness duty.

Delivery of the Homelessness Strategy Action Plan

The delivery of the Homelessness Strategy Action Plan is being led by the Homeless Champions Group (HCG). A number of Task & Finish groups have been established to drive forward the delivery of the Action Plan, which include:

1. Prevent Homelessness
2. Rough Sleepers
3. B&B and Temporary Accommodation
4. Employment, Education & Training
5. Health & Wellbeing

An update on these Groups is detailed below:

1. *Prevention* - The Prevent Homelessness Group was established in September 2019. The group consists of representatives from Housing Strategy & Growth Team, Housing Options Service Trafford (HOST), Registered Providers, Housing Standards Team, CCG/NHS, Partnerships Team, Adult Services, Children's Services, Voluntary Sector, DWP and Job Centre. The group are continually looking at innovative ways to prevent homelessness. The Trafford Domestic abuse forum is on-going the HOST service manager is to be invited to these groups. The Tenancy support team are seeing an increase in referrals but report great successes in preventing homelessness. Big Life (Achieve) are working with HOST and have a presence in their office twice a week- prior to Covid-19 restrictions. It is to be explored as to whether HOST can create a social media account to increase the profile. The group are also to identify if any Duty to Refer training is necessary for Registered Providers. Pathways are in place for clients who are leaving care- this pathway is being reviewed. The B&B Task and Finish Group has been amalgamated into The Prevent Homelessness Group.
2. *Rough Sleepers* - The Rough Sleepers Group was established in September 2019. The group consists of Housing Strategy & Growth Team, CCG/NHS, Housing Options Service Trafford (HOST), Registered Providers, GPs, GMCA, Streetlink, Real Change, Voluntary Sector, Faith Organisation and Partnership Team. The Rough sleeper Co-Ordinator is in post and has reduced the number of rough sleepers to two. These are entrenched rough sleepers who do not wish to engage. Real Change is in the very early stages of production with Trafford Housing Trust being explored as a possible partner. It was decided at the group to remove the idea of a pay forward scheme/card scheme due to safety implications. A Bed Every night has been in operation since its inception with funding being claimed from the GM Mayoral Fund. Trafford are still activating Cold and Severe Weather Protocols when necessary to ensure all rough sleepers have access to accommodation. Trafford and HOST are working with Housing First and had successful referral outcomes during the first year. The SIB is coming to an end and HOST are working with the provider to ensure clients considered at risk of homelessness do not return to the streets.
3. *B&B and Temporary Accommodation* - The B&B and Temporary Accommodation Group was established in November 2019. The group consists of representatives from Housing Strategy & Growth Team, Housing Options Service Trafford (HOST), Registered Providers, Salix Living, The Big Life Group, independent private landlords, Housing Standards Team and Approved Property Group. The group has been amalgamated into the Preventing Homelessness Task and Finish group as it

was felt that all actions had been met or crossed over into the Prevent Homelessness Group. B&B is not used for clients where there is a legal duty to accommodate. In some cases B&B is used as a provision for A Bed Every Night. The group can successfully report that B&B is no longer used to accommodate families. HOST have worked with private landlords and Approved Property Group to increase the temporary accommodation provisions in borough. The availability has increased from 37 to 51 units.

4. *Employment, Education & Training* - The Employment, Education & Training Task and Finish Group was established in September 2019 and has representatives from Trafford Council's Housing Strategy & Growth Team, the Partnerships Team, Trafford College, DWP, Registered Providers, the Growth Company and the voluntary sector. The group continues to ensure that homeless people or those not living in secure tenancies are a priority group for the Trafford Pledge. In addition the group has improved links between Housing Options Service Trafford and agencies who refer to GM employment projects such as Working Well, Skills for Employment and Motiv8 and with Trafford College to enable homeless people are able to access courses. Job Centre staff are now aware of education opportunities available for homeless people which will help them access employment and the group is currently working with construction employers to ensure there are apprenticeships and careers structures in place. The Construction and Skills Hub is going live in Partington this summer.
5. *Health & Wellbeing* – The Health & Wellbeing T&F group is still to be established and has been delayed due to staff capacity within the CCG and then Covid-19. Discussions are to take place in September 2020 to establish something and drive these action forward.

Homelessness Strategy Action Plan Update 2020

A review of the Homelessness Strategy Action Plan 2019-2024 has been undertaken to determine what has been achieved, what we are working towards and what we have still left to do. A copy of the Homelessness Strategy Action Plan update is contained within Appendix 1.

What have we achieved?

Prevent Homelessness

- ✓ Maintain the Trafford Domestic Abuse Forum.
- ✓ Continue to offer Floating Support to assist with the prevention of homelessness.
- ✓ Establish links and work in partnership with drug and alcohol services, health services, domestic abuse services and the VCSE sector to prevent homelessness.
- ✓ Ensure additional support with Universal Credit and related benefits is available so people are aware of the benefits available, how they can apply and also how to appeal.
- ✓ Continue to work in partnership with the After Care Team to provide a pathway for those homeless Care Leavers.

Improve access to Permanent Affordable Accommodation & Supported Homes

- ✓ Develop an Empty Property Strategy for Trafford.

End Rough Sleeping

- ✓ Explore the opportunity to establish a 'pay forward scheme' with a local café or restaurant as an alternative to giving rough sleepers/beggars on the street.
- ✓ Explore the opportunity to establish a card service for rough sleepers to access money donated.
- ✓ Offer a bed for the night for all rough sleepers during the winter period (October – March).
- ✓ Establish links with faith, community organisations and other partners to enable a bed for every night in winter can be provided in Trafford.
- ✓ Ensure Trafford makes use of the available funding through the GM Mayoral Fund.

Improve Access to Employment, Education and Training

- ✓ Improve links with Trafford College to enable homeless people to access courses.
- ✓ Publicise the grants available for homeless people to access college courses.
- ✓ Ensure HOST and Job Centre staff are aware of the opportunities available for homeless people in terms of education.

Improve Health & Wellbeing for Homeless People

- ✓ Improve access to substance misuse services for homeless people in Trafford.

What are we underway with?

Prevent Homelessness

- ✓ Continue to Prevent Homelessness as a priority - The prevention of homelessness continues to be an important part of Housing Options Service Trafford. A Prevent Homelessness Task & Finish Group has been established to enable this to an ongoing priority for all key stakeholders. HOST has been promoted via social media, the Council and RP websites and posters displayed in key locations.
- ✓ Explore the introduction of an in-house mediation service, part of HOST, that would reduce homelessness where parents, relatives or friends are no longer willing or able to accommodate - The concept of mediation was agreed to be a worthwhile prevention tool and access to provision is being explored.
- ✓ Explore the options to introduce a Private Landlords Incentive Scheme which will increase tenancy length and security for tenants in the private sector - The introduction of MHCLG Help2Rent Scheme is being explored as an added incentive to landlords. A GM Good Landlords Scheme is being introduced
- ✓ Explore setting up a Sanctuary Scheme to enable victims of domestic abuse the opportunity to stay in their home with safe and secure measures thus reducing homelessness - Safe Partnerships attended the Prevent Homeless Task & Finish Group to showcase what they can offer in terms of safety measures and sanctuary schemes for Trafford. TDAS have been given the contact details to pursue the offer.
- ✓ Work in partnership with the Police and Community Safety Team to tackle homelessness due to domestic abuse - Housing Strategy & Growth Team attends the Domestic Abuse Strategic Forum on a monthly basis alongside representatives from the Police and Community Safety Team.
- ✓ Explore options to provide financial and budgeting training for existing tenants to prevent homelessness - All RPs have been contacted and a list of all the financial and budgeting training currently available to their tenants has been collated. Next step is to see if these services can be extended to those people who are not tenants of RP properties.

- ✓ Establish links with services for young people to support Trafford's young people and educate regarding the risks of homelessness - A list of all the school contacts has been supplied to HOST who are planning to undertake visits to schools to provide a briefing session on homelessness and its affects.

Improve access to Permanent Affordable Accommodation & Supported Homes

- ✓ Increase the supply of affordable housing including social rent across Trafford - Trafford Council has granted £1.5m to THT to provide 30 x 1 and 2 bed social rented apartments in Timperley. Promotion of the Trafford Affordable Housing Fund continues. RPs are encouraged to provide social rented accommodation in Trafford.
- ✓ Continue to utilise the Homes England grants and work in partnership with our Registered Providers to ensure that the supply of affordable housing across Trafford increases - The Housing Strategy & Growth Team continues to work closely with the RPs and Homes England to ensure that we have accessed monies from the Affordable Homes Programme.
- ✓ Continue to promote the Trafford Affordable Housing Fund - Trafford Affordable Housing Fund established in September 2018. The Fund combines all affordable housing planning contributions made via a S106. Regular updates on the money available in the Fund are provided to the RPs at the Trafford Strategic Housing Partnership.
- ✓ Work with Registered Providers and developers to support the ambition to increase private rented accommodation and actively promote Build for Rent, supported through the Homes England Homebuilding Fund - Successful bid made to source 10 private rented properties through Approved Property Group and rent to clients with a 20% LHA uplift provided.
- ✓ Encourage Registered Providers to offer a high quality management agent (landlord) service to private landlords - GM Ethical Lettings Agency established which brings together GM RPs to provide a management services for landlords in GM.
- ✓ Address the stock condition in the Private Sector using the results of the Private Sector Stock Condition Survey - Private Sector Stock Condition undertaken in October 2018. The results of the survey have enabled the Housing Standards Team to develop area actions plans to address property conditions within the Private Sector.
- ✓ Increase the provision of good quality Private Rented Sector accommodation across Trafford - HOST now has a lead PRS officer whose role is to increase the provision of affordable, quality accommodation with the private rented sector in Trafford.
- ✓ Continue to operate the Bond scheme for tenants looking to access the private rented sector - HOST assisted 37 customers in 2019/20 with help towards a bond and rent in advance or the extension of a current bond.

- ✓ Explore options to back empty properties into use as affordable accommodation using available powers - Empty Properties Strategy now in place and matrix to determine priority of empty properties developed. Housing Standards Team pro-actively working to identify empty homes and ways in which to bring back into use.
- ✓ Continue to operate and promote the Empty Property Match Maker Scheme - Trafford's Empty Property match Maker Scheme has been launched and regular social media posts regarding the scheme are in place.

Eradicate the use of B&B

- ✓ Aim to eradicate the use of Bed & Breakfast for emergency accommodation in Trafford - HOST have effectively reduced the number of B&B placements on average per quarter from 8.75 in 2018/19 to 6.5 in 2019/20. B&Bs are only used in exceptional situations for a limited time. HOST will continue to increase the provision of temporary/emergency accommodation to eradicate the use by 2024.
- ✓ Continue to allocate families with children self-contained temporary accommodation as a priority rather than B&B - Families are no longer placed into B&B accommodation and this has remained since quarter two of 2019/20.

Increase the Provision of Temporary Accommodation

- ✓ Increase the provision of temporary accommodation - HOST have increased the portfolio by an additional 20 units during 2019/20 utilising Salix Living and Approved Property Group. This brings the portfolio up to 114 units of temporary accommodation.
- ✓ Work in partnership with RPs and private landlords to increase the provision of temporary accommodation - HOST now has a dedicated PRS officer within the team whose roles is to increase the provision of accommodation within the PRS and engage effectively with landlords. 20 additional units of temporary accommodation have been secured within the PRS during 2019/20.
- ✓ Explore options to bring back empty properties for use as temporary accommodation - One empty property has been brought into use during 2019/20, a 4 bed HMO which has been converted to 4 individual flats for use as temporary accommodation.

End Rough Sleeping

- ✓ End the need for rough sleeping in Trafford by 2020 in line with the Greater Manchester commitment - Trafford's number has decreased from 12 in March 2019 to 2 in May 2020 following intensive work from Trafford rough sleeper outreach worker funded by MHCLG Rough Sleeper Initiative (RSI) monies.
- ✓ Ensure there are effective outreach services in Trafford to play a critical role in identifying needs of a rough sleeper at an early stage - St John's Church in Streford has provided a comprehensive list of services available to rough sleepers. Trafford has two rough sleeper outreach workers who are effectively working with this cohort.

- ✓ Ensure those rough sleepers with complex needs and chaotic lifestyles have access to the appropriate support - An entrenched rough sleeper with alcohol additions was supported into Housing First where he was provided with a tenancy and a full wrap around support package consisting of health workers, mental health workers and Achieve/Big Life. Trafford now have access to a Dual Diagnosis worker who will work alongside the rough sleeper outreach worker.
- ✓ Ensure Trafford utilise the Social Impact Board (SIB) and Housing First initiatives introduced at a Greater Manchester level - Trafford have used its allocation for Housing First referrals for 19/20 which have been very successful. Four referrals have been allocated for 2020/21
- ✓ Explore new ways to create additional spaces to meet short term peaks in demand of rough sleepers - Trafford was previously providing 10 bed spaces through A Bed Every Night Scheme (ABEN) in partnership with Great Places Housing Group. Due to Covid -19 restrictions shared bed spaces can no longer be utilised. Trafford are looking to work with a private landlord to provide 8 bed self-contained bed spaces in a HMO. HOST are able to access alternative accommodation at Links Court to address peaks in demand for this type of provision.
- ✓ Explore ways for people to donate that do not inadvertently support and encourage street begging - Trafford is exploring establishing Real Change which will enable business and residents of Trafford to donate and enable us to put a stop to giving on the streets.
- ✓ Explore options to provide 'A Bed Every Night' throughout the year regardless of weather - ABEN has been in operation constantly since October 2018 and will run until March 2021. Phase 4 of ABEN and available funding post April 2021 needs to be considered across GM.
- ✓ Work with sofa surfers to prevent rough sleeping - HOST continue to work with sofa surfers who have a homeless application and Personal Housing Plan in place to try and support them in finding alternative accommodation.

Improve Access to Employment, Education and Training

- ✓ Continue to ensure that homeless people or those not living in-secure tenancies are a priority group for the Trafford Pledge - Homeless people are supported through the Trafford Pledge but we don't currently have a mechanism for identifying clients in insecure tenancies. An Employment, Education & Training Task & Finish Group has been established to address this issue.
- ✓ Continue to refer people to GM employment projects such as Working Well, Skills for Employment and Motiv8 who provide intensive one to one support working with individuals to overcoming their barriers and provide help to raise confidence, upskill and increase employability - HOST and DWP continue to refer people to the GM employment projects such as Working Well, Skills for Employment and Motivate. DWP have formalised HOST as a referral partner and HOST will provide an update on referral numbers. Representatives from these projects are part of the Task & Finish Group to ensure new programs and initiatives are disseminated with key stakeholders.

- ✓ Explore options for a facility for homeless people where they can prepare for job interviews - Working Wardrobe is awaiting confirmation of funding. If funding is granted the group needs to think about what else is needed. KG suggested gym membership and access to shower facilities.
- ✓ Work with construction employers to ensure there are apprenticeships and careers structures in place - The Construction sub-group have agreed to coordinate all upcoming opportunities through Procure Plus who have Construction Industry Training Board (CITB) funding to create local training hubs in areas where there are a number of projects.

Improve Health & Wellbeing for Homeless People

- ✓ Work with partners to address the health of homeless people across Trafford - GM Health & Social Care Partnership established and address the wider agenda of health and homelessness across all 10 LAs. Trafford's ABEN provision provides health support including Hep C awareness, flu vaccinations and Covid-19 support.
- ✓ Improve access to mental health services for homeless people in Trafford - Trafford in the process of developing a Mental Health Strategy which will look to address the mental health needs. In response to Covid-19, mental health support in Trafford has been extended.
- ✓ Explore specialist support services that can help those in need and reduce homelessness for those people with a disclosed mental health issue - Trafford CCG are in the process of developing a Mental Health Strategy which will look to address the mental health needs. First draft planned for September 2020.
- ✓ Develop a Mental Health Strategy for Trafford - Trafford CCG are in the process of developing a Mental Health Strategy.
- ✓ Ensure that Trafford is part of the discussions regarding mental health at the GM level as part of the homelessness charter - HOST and Housing Strategy & Growth Team are part of discussions with the GM Health & Social Care Partnership where mental health is discussed across GM.
- ✓ Continue to operate the GM Hospital Discharge protocol to ensure adequate notice is given regarding discharge to prevent homelessness and enable officers to find suitable accommodation - GM Hospital Discharge Protocol in place and working well. HOST officer attending Wythenshawe and Trafford General Hospitals on a weekly basis.

What do we still need to do?

Improve Access to Employment, Education and Training

- ✓ Explore options to provide training courses to homeless people on budgeting, cooking, nutrition and CV writing.
- ✓ Explore options to provide driving lessons and specific job related courses.

Improve Health & Wellbeing for Homeless People

- ✓ Explore the opportunity to provide mindfulness and wellbeing courses for homeless people.
- ✓ Utilise the legal duties to ensure health, social care and related services (including housing) integrate to reduce health inequalities in Trafford.
- ✓ Explore the opportunity of dedicated medical centre for homeless people.
- ✓ Improve access to health and GP services for homeless people.
- ✓ Explore options to introduce a mobile health/therapy clinic that can take services directly to where it is needed.

Next Steps

1. The Homelessness Strategy Action Plan (2019-2024) will continue to be reviewed and updated quarterly and an annual update report produced and published.
2. A quarterly update on the progress of the Homelessness Strategy Action Plan will continue to be provided to the Homeless Champions Group.
3. The Task & Finish Groups established to drive forward the Homelessness Strategy Action Plan will continue to meet until the specific task/outcomes have been achieved.

Appendix 1

Homelessness Strategy Action Plan 2019-2024

Annual Review 2020



www.trafford.gov.uk

Trafford Homelessness Strategy 2019-2024
Annual Statement 2020

www.trafford.gov.uk

Ref.	Action	By when	By who	Updates
ACTION 1: PREVENT HOMELESSNESS				
1.1	Continue to Prevent Homelessness as a priority.	Ongoing	HOST	The prevention of homelessness continues to be an important part of Housing Options Service Trafford. A Prevent Homelessness Task & Finish Group has been established to enable this to an ongoing priority for all key stakeholders. HOST has been promoted via social media, the Council and RP websites and posters displayed in key locations.
1.2	Explore the introduction of an in-house mediation service, part of HOST, that would reduce homelessness where parents, relatives or friends are no longer willing or able to accommodate.	By Spring 2020	Housing Strategy & Growth Team, Adult Services, CCG.	The concept of mediation was agreed to be a worthwhile prevention tool and access to provision is being explored.
1.3	Explore the options to introduce a Private Landlords Incentive Scheme which will increase tenancy length and security for tenants in the private sector.	By December 2019	Housing Strategy & Growth Team, Housing Standards Team, HOST	The introduction of MHCLG Help2Rent Scheme is being explored as an added incentive to landlords. A GM Good Landlords Scheme is being introduced.

Ref.	Action	By when	By who	Updates
1.4	Explore setting up a Sanctuary Scheme to enable victims of domestic abuse the opportunity to stay in their home with safe and secure measures thus reducing homelessness.	By Autumn 2020	Housing Strategy & Growth Team, HOST,	Safe Partnerships attended the Prevent Homeless Task & Finish Group to showcase what they can offer in terms of safety measures and sanctuary schemes for Trafford. TDAS have been given the contact details to pursue the offer.
1.5	Maintain the Trafford Domestic Abuse Forum.	Ongoing	MARAC, Partnerships Team.	COMPLETED HOST and the Housing Strategy & Growth Team continue to attend the Trafford Domestic Abuse Forum.
1.6	Work in partnership with the Police and Community Safety Team to tackle homelessness due to domestic abuse.	Ongoing	HOST, GMP, Community Safety Team, Partnerships Team.	Housing Strategy & Growth Team attends the Domestic Abuse Strategic Forum on a monthly basis alongside representatives from the Police and Community Safety Team.
1.7	Continue to offer Floating Support to assist with the prevention of homelessness.	Ongoing	HOST, Adult Services	COMPLETED Adult Services Commissioning Team has committed to continue funding two tenancy support officers within HOST indefinitely to continue to provide floating support to prevent homelessness.

Ref.	Action	By when	By who	Updates
1.8	Establish links and work in partnership with drug and alcohol services, health services, domestic abuse services and the VCSE sector to prevent homelessness.	Ongoing	HOST, CCG, VCSE, MARAC, Adult Services	<p>COMPLETED A member of staff from Big Life (Drug and Alcohol services) now sits with the HOST team on a weekly basis.</p> <p>TDAS have secured funding so this can be replicated with their service.</p> <p>A member of staff from HOST attends weekly MARAC meetings to provide early assistance and work in partnership with Domestic Abuse services.</p>
1.9	Explore options to provide financial and budgeting training for existing tenants to prevent homelessness.	By December 2020	HOST, RPs	<p>All RPs have been contacted and a list of all the financial and budgeting training currently available to their tenants has been collated.</p> <p>Next step is to see if these services can be extended to those people who are not tenants of RP properties.</p>
1.10	Ensure additional support with Universal Credit and related benefits is available so people are aware of the benefits available, how they can apply and also how to appeal.	Ongoing	Exchequer Services, Welfare Rights, DWP, HOST	<p>COMPLETED HOST Officers ensure that all cases have the appropriate benefits and are located next to the Welfare Rights Team in the Council.</p>

Ref.	Action	By when	By who	Updates
1.11	Establish links with services for young people to support Trafford's young people and educate regarding the risks of homelessness.	By December 2020	HOST	A list of all the school contacts has been supplied to HOST who are planning to undertake visits to schools to provide a briefing session on homelessness and its affects.
1.12	Continue to work in partnership with the After Care Team to provide a pathway for those homeless Care Leavers.	Ongoing	HOST, Adult Services, Children's Service,	COMPLETED A member of staff from HOST sits with the Aftercare team on a weekly basis. To ensure links between both services.
ACTION 2:IMPROVE ACCESS TO PERMANENT AFFORDABLE ACCOMMODATION AND SUPPORTED HOMES				
2.1	Increase the supply of affordable housing including social rent across Trafford.	Ongoing	Strategic Growth Service, Homes England, RPs.	Trafford Council has granted £1.5m to THT to provide 30 x 1 and 2 bed social rented apartments in Timperley. Promotion of the Trafford Affordable Housing Fund continues. RPs are encouraged to provide social rented accommodation in Trafford.

Ref.	Action	By when	By who	Updates
2.2	Continue to utilise the Homes England grants and work in partnership with our Registered Providers to ensure that the supply of affordable housing across Trafford increases.	Ongoing	Strategic Growth Service, Homes England, RPs.	The Housing Strategy & Growth Team continues to work closely with the RPs and Homes England to ensure that we have accessed monies from the Affordable Homes Programme.
2.3	Continue to promote the Trafford Affordable Housing Fund.	Ongoing	Strategic Growth Service, SHP, RPs	Trafford Affordable Housing Fund established in September 2018. The Fund combines all affordable housing planning contributions made via a S106. Regular updates on the money available in the Fund are provided to the RPs at the Trafford Strategic Housing Partnership.
2.4	Work with Registered Providers and developers to support the ambition to increase private rented accommodation and actively promote Build for Rent, supported through the Homes England Homebuilding Fund.	Ongoing	Strategic Growth Service, Homes England, RPs, Housing Standards Team.	Successful bid made to source 10 private rented properties through Approved Property Group and rent to clients with a 20% LHA uplift provided.
2.5	Encourage Registered Providers to offer a high quality management agent (landlord) service to private landlords.	Ongoing	Strategic Growth Service, Homes England, RPs, Housing Standards Team.	GM Ethical Lettings Agency established which brings together GM RPs to provide a management services for landlords in GM.

Ref.	Action	By when	By who	Updates
2.6	Address the stock condition in the Private Sector using the results of the Private Sector Stock Condition Survey.	Ongoing	Strategic Growth Service, RPs, Housing Standards Team, Private Landlords.	Private Sector Stock Condition undertaken in October 2018. The results of the survey have enabled the Housing Standards Team to develop area actions plans to address property conditions within the Private Sector.
2.7	Increase the provision of good quality Private Rented Sector accommodation across Trafford.	Ongoing	Strategic Growth Service, Homes England, RPs, Housing Standards Team.	HOST now has a lead PRS officer whose role is to increase the provision of affordable, quality accommodation with the private rented sector in Trafford.
2.8	Continue to operate the Bond scheme for tenants looking to access the private rented sector.	Ongoing	HOST	HOST assisted 37 customers in 2019/20 with help towards a bond and rent in advance or the extension of a current bond.
2.9	Develop an Empty Property Strategy for Trafford.	By December 2019	Housing Standards Team, Housing Strategy & Growth Team.	COMPLETED Empty Homes Strategy developed and launched November 2019.
2.10	Explore options to back empty properties into use as affordable accommodation using available powers.	Ongoing	Strategic Growth Service, Legal, Housing Standards Team, RPs, Developers.	Empty Properties Strategy now in place and matrix to determine priority of empty properties developed. Housing Standards Team pro-actively working to identify empty homes and ways in which to bring back into use.

Ref.	Action	By when	By who	Updates
2.11	Continue to operate and promote the Empty Property Match Maker Scheme.	Ongoing	Housing Strategy & Growth Team, Housing Standards team, Communications and Marketing Team.	Trafford's Empty Property match Maker Scheme has been launched and regular social media posts regarding the scheme are in place.
ACTION 3: ERADICATE THE USE OF B&B				
3.1	Aim to eradicate the use of Bed & Breakfast for emergency accommodation in Trafford.	By March 2024	Housing Strategy & Growth Team, HOST	<p>HOST have effectively reduced the number of B&B placements on average per quarter from 8.75 in 2018/19 to 6.5 in 2019/20. B&Bs are only used in exceptional situations for a limited time.</p> <p>HOST will continue to increase the provision of temporary/emergency accommodation to eradicate the use by 2024.</p>
3.2	Continue to allocate families with children self-contained temporary accommodation as a priority rather than B&B.	Ongoing	HOST	Families are no longer placed into B&B accommodation and this has remained since quarter two of 2019/20.

Ref.	Action	By when	By who	Updates
ACTION 4: INCREASE THE PROVISION OF TEMPORARY ACCOMMODATION				
4.1	Increase the provision of temporary accommodation.	Ongoing	Strategic Growth Service, Homes England, HOST, RPs	HOST have increased the portfolio by an additional 20 units during 2019/20 utilising Salix Living and Approved Property Group. This brings the portfolio up to 114 units of temporary accommodation.
4.2	Work in partnership with RPs and private landlords to increase the provision of temporary accommodation.	Ongoing	HOST, RPs, Private Landlords	HOST now has a dedicated PRS officer within the team whose roles is to increase the provision of accommodation within the PRS and engage effectively with landlords. 20 additional units of temporary accommodation have been secured within the PRS during 2019/20.
4.3	Explore options to bring back empty properties for use as temporary accommodation.	Ongoing	HOST, RPs, Private Landlords	One empty property has been brought into use during 2019/20– a 4 bed HMO which has been converted to 4 individual flats for use as temporary accommodation.

Ref.	Action	By when	By who	Updates
ACTION 5: END ROUGH SLEEPING				
5.1	End the need for rough sleeping in Trafford by 2020 in line with the Greater Manchester commitment.	December 2020	HOST, GMCA	Trafford's number has decreased from 12 in March 2019 to 2 in May 2020 following intensive work from Trafford rough sleeper outreach worker funded by MHCLG Rough Sleeper Initiative (RSI) monies.
5.2	Ensure there are effective outreach services in Trafford to play a critical role in identifying needs of a rough sleeper at an early stage.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector	St John's Church in Streford has provided a comprehensive list of services available to rough sleepers. Trafford has two RSI outreach workers who are effectively working with this cohort.
5.3	Ensure those rough sleepers with complex needs and chaotic lifestyles have access to the appropriate support.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector	An entrenched rough sleeper with alcohol additions was supported into Housing First where he was provided with a tenancy and a full wrap around support package consisting of health workers, mental health workers and Achieve/Big Life. Trafford now have access to a Dual Diagnosis worker who will work alongside the rough sleeper outreach worker.

Ref.	Action	By when	By who	Updates
5.4	Ensure Trafford utilise the Social Impact Board (SIB) and Housing First initiatives introduced at a Greater Manchester level.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector	<p>Trafford is working with clients in the SIB to ensure support continues once the project has decommissioned in October 2020.</p> <p>Trafford have used its allocation for Housing First referrals for 19/20 which have been very successful. Four referrals have been allocated for 2020/21.</p>
5.5	Explore new ways to create additional spaces to meet short term peaks in demand of rough sleepers.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector	<p>Trafford was previously providing 10 bed spaces through A Bed Every Night Scheme (ABEN) in partnership with Great Places Housing Group. Due to Covid -19 restrictions shared bed spaces can no longer be utilised. Trafford are looking to work with a private landlord to provide 8 bed self-contained bed spaces in a HMO. HOST are able to access alternative accommodation at Links Court to address peaks in demand for this type of provision.</p>
5.6	Explore ways for people to donate that do not inadvertently support and encourage street begging.	By December 2020	Housing Strategy & Growth Team, HOST, Partnership Team, Real Change.	<p>Trafford is exploring establishing Real Change which will enable business and residents of Trafford to donate and enable us to put a stop to giving on the streets.</p>

Ref.	Action	By when	By who	Updates
5.7	Explore the opportunity to establish a 'pay forward scheme' with a local café or restaurant as an alternative to giving rough sleepers/beggars on the street.	By December 2020	Housing Strategy & Growth Team, HOST, Partnership Team, Real Change.	COMPLETED This has been explored and it was decided that it wouldn't be viable due to risks that may incur with theft and bullying as well as large numbers of rough sleepers congregating at participating venues.
5.8	Explore the opportunity to establish a card service for rough sleepers to access money donated.	By December 2020	Housing Strategy & Growth Team, HOST, Partnership Team, Real Change.	COMPLETED This has been explored and it was decided that a card service wouldn't be viable due to risks that may incur with theft and bullying.
5.9	Offer a bed for the night for all rough sleepers during the winter period (October – March).	Ongoing	RPs, HOST, GMCA	COMPLETED ABEN will remain open every night until 31 st March 2021.
5.10	Establish links with faith, community organisations and other partners to enable a bed for every night in winter can be provided in Trafford.	Ongoing	Housing Strategy & Growth Team, HOST, Partnership Team.	COMPLETED Partnership with North Star Housing and Positive Lifestyles has been established to enable Trafford to provide ABEN.

Ref.	Action	By when	By who	Updates
5.11	Explore options to provide 'A Bed Every Night' throughout the year regardless of weather.	By December 2020	Housing Strategy & Growth Team, HOST, Partnership Team, GMCA.	ABEN has been in operation constantly since October 2018 and will run until March 2021. Phase 4 of ABEN and available funding post April 2021 needs to be considered across GM.
5.12	Ensure Trafford makes use of the available funding through the GM Mayoral Fund.	Ongoing	Housing Strategy & Growth Team, HOST.	COMPLETED Trafford has utilised funding from the GM Mayoral Fund to provide ABEN since October 2018. Funding has been approved up to March 2021.
5.13	Work with sofa surfers to prevent rough sleeping	Ongoing	HOST	HOST continue to work with sofa surfers who have a homeless application and Personal Housing Plan in place to try and support them in finding alternative accommodation.

Ref.	Action	By when	By who	Updates
ACTION 6: IMPROVE ACCESS TO EMPLOYMENT, EDUCATION AND TRAINING				
6.1	Continue to ensure that homeless people or those not living in-secure tenancies are a priority group for the Trafford Pledge.	Ongoing	Strategic Growth Service TEES.	Homeless people are supported through the Trafford Pledge but we don't currently have a mechanism for identifying clients in insecure tenancies. An Employment, Education & Training Task & Finish Group has been established to address this issue.
6.2	Continue to refer people to GM employment projects such as Working Well, Skills for Employment and Motiv8 who provide intensive one to one support working with individuals to overcoming their barriers and provide help to raise confidence, upskill and increase employability.	Ongoing	HOST, DWP, Job Centre, RPs, Probation Service	<p>HOST and DWP continue to refer people to the GM employment projects such as Working Well, Skills for Employment and Motivate.</p> <p>DWP have formalised HIOST as a referral partner and HOST will provide an update on referral numbers.</p> <p>Representatives from these projects are part of the Task & Finish Group to ensure new programs and initiatives are disseminated with key stakeholders.</p>

Ref.	Action	By when	By who	Updates
6.3	Improve links with Trafford College to enable homeless people to access courses.	By December 2019	HOST, Trafford College.	COMPLETED HOST have now established links with Trafford College and Duty to Refer training has taken place.
6.4	Explore options to provide training courses to homeless people on budgeting, cooking, nutrition and CV writing.	By March 2021	HOST, Trafford College, RPs, Partnership Team.	Task & Finish group considering if anything else can be done to help achieve this.
6.5	Explore options to provide driving lessons and specific job related courses.	By March 2021	HOST, Trafford College, DWP, Job Centre	Task & Finish group considering if anything else can be done to help achieve this.
6.6	Explore options for a facility for homeless people where they can prepare for job interviews.	By March 2021	HOST, Housing Strategy & Growth Team, RPs	Working Wardrobe is awaiting confirmation of funding. If funding is granted the group needs to think about what else is needed. KG suggested gym membership and access to shower facilities.

Ref.	Action	By when	By who	Updates
6.7	Publicise the grants available for homeless people to access college courses.	Ongoing	HOST	COMPLETED The Task & Finish group considered this action but identified that there were no grants available to publicise.
6.8	Ensure HOST and Job Centre staff are aware of the opportunities available for homeless people in terms of education.	Ongoing	HOST, Job Centre, DWP.	COMPLETED HOST and Job Centre now linked with Trafford College and UA92 who will advise of any opportunities for homeless people if and when they are available.
6.9	Work with construction employers to ensure there are apprenticeships and careers structures in place.	Ongoing	Construction Sub-Group, Inclusive Growth Board, SHP, RPs.	The Construction sub-group have agreed to coordinate all upcoming opportunities through Procure Plus who have Construction Industry Training Board (CITB) funding to create local training hubs in areas where there are a number of projects.

Ref.	Action	By when	By who	Updates
ACTION 7: IMPROVE HEALTH AND WELLBEING FOR HOMELESS PEOPLE				
7.1	Work with partners to address the health of homeless people across Trafford.	By March 2024	Adult Services, CCG, NHS, HOST, VCSE, RPs	<p>GM Health & Social Care Partnership established and address the wider agenda of health and homelessness across all 10 LAs.</p> <p>Trafford's ABEN provision provides health support including Hep C awareness, flu vaccinations and Covid-19 support.</p>
7.2	Improve access to mental health services for homeless people in Trafford.	Ongoing	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST	<p>Trafford in the process of developing a Mental Health Strategy which will look to address the mental health needs.</p> <p>In response to Covid-19, mental health support in Trafford has been extended.</p>
7.3	Explore specialist support services that can help those in need and reduce homelessness for those people with a disclosed mental health issue.	By December 2021	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST	Trafford in the process of developing a Mental Health Strategy which will look to address the mental health needs.

Ref.	Action	By when	By who	Updates
7.4	Develop a Mental Health Strategy for Trafford.	By March 2021	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST	Trafford in the process of developing a Mental Health Strategy – draft by March 2021
7.5	Ensure that Trafford is part of the discussions regarding mental health at the GM level as part of the homelessness charter.	By December 2019	HOST & Housing Strategy & Growth Team	HOST and Housing Strategy & Growth Team are part of discussions with the GM Health & Social Care Partnership where mental health is discussed at a GM level.
7.6	Improve access to substance misuse services for homeless people in Trafford.	Ongoing	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST	COMPLETED A member of staff from Big Life (Drug and Alcohol services) now sits with the HOST team on a weekly basis.
7.7	Explore the opportunity to provide mindfulness and wellbeing courses for homeless people.	By December 2020	Adult Services, CCG, NHS, HOST	Action still to be considered.
7.8	Continue to operate the GM Hospital Discharge protocol to ensure adequate notice is given regarding discharge to prevent homelessness and enable officers to find suitable accommodation.	Ongoing	HOST, CCG, NHS	GM Hospital Discharge Protocol in place and working well. HOST officer attending Wythenshawe and Trafford General Hospitals on a weekly basis.

Ref.	Action	By when	By who	Updates
7.9	Utilise the legal duties to ensure health, social care and related services (including housing) integrate to reduce health inequalities in Trafford.	Ongoing	Adult Services, CCG, NHS, HOST	Action still to be considered.
7.10	Explore the opportunity of dedicated medical centre for homeless people.	By December 2021	CCG, NHS	Action still to be considered.
7.11	Improve access to health and GP services for homeless people.	Ongoing	CCG, NHS	Action still to be considered.
7.12	Explore options to introduce a mobile health/therapy clinic that can take services directly to where it is needed.	By December 2021	CCG, NHS	Action still to be considered.