

SPOT IT - REPORT IT

Scammers are convincing liars who use every trick in the book to make sure their scams seem plausible. They are ruthless and don't care who they hurt along the way.

If a scammer gets lucky-targeting the right person in the right way at the right time-anyone could fall victim to a scam.

It's important at a time like this to be aware and to look out for family members, especially the vulnerable or elderly.

Trading Standards advice is never to respond to phone calls, emails or letters which may come out of the blue. Talk to friends or relatives about what is happening and remember

-STOP - THINK - GET ADVICE

For help and advice contact Trafford Trading Standards on 0161 912 1377 or email trading.standards@trafford.gov.uk

Trafford Citizens Advice Bureau 0300
330 9073

If you think you have been targeted by a scam, please report it to Action-fraud on 0300 123 2040.



Scams after Bereavement

You may be reading this leaflet because someone close to you has died recently. It is important to realise that there are people who may try to take advantage of you during this time.

In this leaflet Trafford Trading Standards show some of the common scams which you or your relatives may come across following a bereavement so that you can keep you and your family as safe as possible.

“You owe money” Scams

Someone pretending to be a debt collector may call or write to inform you that you are responsible for your loved one’s debts.

They may put you under pressure to pay immediately.

NEVER make a payment or give information over the phone.

These debts may not even exist.

You may not be liable for the debt, so check with Citizens

Advice Bureau or Trading Standards before making any payment.

“You are entitled to money” Scams

Someone claiming to be an ‘insurance agent’ notifies you that your loved one left you a large life insurance policy

Payout - but you need to make the ‘final premium payment’.

They may put you under pressure to pay quickly.

NEVER make such a payment over the phone.

Take time to find the phone number for the insurance company concerned yourself.

Obituary Scams

People search obituaries for information they can use to forge identities. Please limit the information you include in an obituary such as dates of birth, address, birth town and mother’s maiden name.

Long Lost Relative Scams

Funerals are a time to reconnect with family—those you know and those you don't. Watch out for 'long lost relatives' who come out of the woodwork to claim they are owed something.

If you don't remember the relative or have never met them, it could be an imposter. Before any transactions, confirm their identity with other relatives.

If they insist they were owed inheritance, a debt or property, consult a solicitor.

Clairvoyant Scams

Clairvoyant scammers may ask for payment to deliver a final message from your loved one - as long as you pay.

They will keep asking for payments and may become abusive if you stop.