

Universal Credit Newsletter



TRAFFORD COUNCIL

This is the third edition of the Trafford Council Universal Credit Newsletter. The roll out of Universal Credit continues across the North West and by the end of the year, there will be a total of 90 Jobcentres—1 in 8 across Britain—offering Universal Credit service. Next year will see the start of the roll out to families.

Have you claimed ... Council Tax Support?

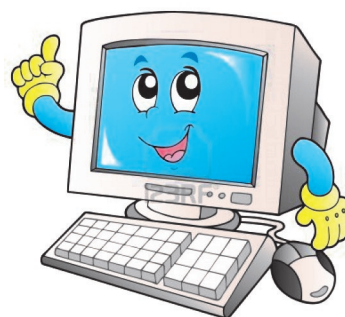


- If you have claimed Universal Credit and you have a liability to pay Council Tax, then you will need to make a claim for Council Tax Support with Trafford Council. If you do not then you will have to pay your bill.
- Council Tax Support cannot be backdated so it is important that you make your claim straight away.
- You can make a claim online at trafford.gov.uk/cts
- Once you have made your claim, you will get a list of any information which you need to provide.
- Access to computer facilities, including free access to the internet to make an online application for Council Tax Support is available at your local Trafford library, as well as free Wi-Fi.
- If you are having trouble claiming online or travelling to the library, call 0161 912 2220 for further help.

Digital Mapping



A map of all the digital access points and resources in Trafford is now live online, visit www.infotrafford.org.uk/computeraccesswithdemographics



UC Awareness Sessions and updates are available, contact: welfarereform@trafford.gov.uk for further information

If you need support to complete your application, Citizens Advice Trafford are running a drop-in service which will offer advice about other benefits or services you can register for including Universal Jobmatch and Council Tax Support.



UC Digital Support Service:
Mon-Fri 10am-4pm:

Stretford Library
Kingsway
Stretford
M32 8AP

Altrincham Library
20 Stamford New Rd
Altrincham
WA14 1EJ

Sale Library
Sale Waterside
Sale
M33 7ZF