

Universal Credit Newsletter



TRAFFORD COUNCIL

This is the fourth edition of the Trafford Council Universal Credit Newsletter. We continue to work in partnership with the DWP during the roll-out.

Working with



UC Awareness Sessions and updates are available, contact: welfarereform@trafford.gov.uk for further information

Discretionary Housing Payments are still available to Universal Credit customers as a short term top up for a shortfall between their Housing Element and their rent. Universal Credit customer can still be subject to Under-Occupancy Deductions (Bedroom Tax), the Benefits Cap as well as LHA restrictions. Application forms for Discretionary Housing Payments (DHP) can be downloaded from our website www.trafford.gov.uk or ask for one at your local Trafford library.



Making a Universal Credit claim

To make a claim online you'll need to have some information to hand. This can include:

Your personal information

National Insurance number



Your email address

Your phone number



Your housing information

Your address



Your landlord's address



How much rent you are paying



Your financial information



Your bank account details

Details of any savings you have



Any salary or other income

Go to www.gov.uk/universalcredit to make a claim. This needs to be done in one sitting so please have this information with you when you begin your claim.

Universal Credit On The Road; Check out the Help With Rent Team website www.helpwithrent.org.uk to see when the Mobile Advice Bus is next in your area.



UC Digital Support Service:
Mon-Fri 10am-4pm:

Stretford Library
Kingsway
Stretford
M32 8AP

Altrincham Library
20 Stamford New Rd
Altrincham
WA14 1EJ

Sale Library
Sale Waterside
Sale
M33 7ZF