

Universal Credit Newsletter



TRAFFORD COUNCIL

Welcome to the second issue of the Trafford Council Universal Credit newsletter.

We are now three months live here in Trafford and the roll out continues across the rest of the North West.

Advanced payments

Advanced payments of Universal Credit (UC) are available to provide emergency funds to support a customer though the five weeks until their first UC payment.

To request an advanced payment of UC, contact the Universal Credit Helpline on **0345 600 0723**.



Coming soon - digital mapping of Trafford

We are currently working on a map of digital access points across Trafford. Look out for updates in future issues ...

Universal Credit has now been rolled out to include single people and couples in Trafford who are looking for work. To make a claim visit:

www.gov.uk/apply-universal-credit

UC Awareness Sessions are still available, contact:

welfarereform@trafford.gov.uk

for further information

Universal Credit helps to make work pay by topping up your earnings.



Universal Credit helps to ensure people are better off in work than on benefits by:

- Removing the limit to the number of hours some can work each week
- Reducing a claimant's Universal Credit payment gradually as their earnings increase, so they won't lose all their benefits at once if they're on a low income



UC Digital Support Service:
Mon-Fri 10am-4pm:

Stretford Library
Kingsway
Stretford
M32 8AP

Altrincham Library
20 Stamford New Rd
Altrincham
WA14 1EJ

Sale Library
Sale Waterside
Sale
M33 7ZF