



**TRAFFORD
COUNCIL**

Universal Credit Newsletter

10 July 2014 - Issue 1

Welcome to our new monthly newsletter

Universal Credit is now available to single people looking for work in Trafford and will gradually be extended to all client groups by 2017.

For more details visit:
[www.trafford.gov.uk/
universalcredit](http://www.trafford.gov.uk/universalcredit)

To apply for Universal Credit visit:
[www.gov.uk/
universalcredit](http://www.gov.uk/universalcredit)

UC Digital Support Service

Residents who need help to claim Universal Credit and manage their claim online can access the new Trafford UC digital support service. The service is provided by Citizens Advice Trafford (CAT) at the locations opposite between 10am and 4pm, Monday to Friday.

CAT will support clients to claim Universal Credit, set up an e-mail address, register for Universal Jobmatch and complete an online application for Council Tax Support. Staff will also signpost clients to relevant computer literacy courses, so they can manage their own claims in future and gain new skills, helping them back to work.

Residents requiring internet access only to claim Universal Credit and Council Tax Support can access the computer facilities at their local library or Jobcentre Plus office. Free Wi-Fi is also available at all Trafford libraries.



Stretford Library
Kingsway
Stretford
M32 8AP

Altrincham Library
20 Stamford New
Road
Altrincham
WA14 1EJ

Sale Library
Sale Waterside
Sale
M33 7ZF

Universal Credit - Mobile Advice

The Mobile Advice Centre will be in Trafford on the 16 and 24 July between 10am and 3pm at Altrincham and Stretford (see below picture). Staff will be on hand to provide general benefits advice as well as help residents prepare for Universal Credit.

Universal Credit Forums

Thanks to all the Social Landlords who attended our first Universal Credit forum last month. The next forum is due to take place at 10am on 23 July at Sale Point, Washway Road, Sale M33 6AG. Please e-mail: welfareform@trafford.gov.uk to reserve a place.

Universal Jobmatch



Jobseekers can create a profile, post a CV and get updates for jobs which interest them. Once registered for Jobmatch, job searches are recorded to help claimants meet their Claimant Commitment. For more information visit: www.gov.uk/jobsearch



16 July

Shaws Road (near
Altrincham Market)
Altrincham
WA14 1QU

24 July

Lacy Street Car Park
Stretford (Near
Stretford Jobcentre
Plus office.
M32 8LZ

