

Breaking the rules for a better future.

Help Trafford public sector organisations improve their services.


Trafford public sector organisations are constantly striving to improve service provision and wants you to be a part of this improvement.

Whilst waiting for your appointment you may be approached by a member of our team who want your views on the service you receive. By agreeing to answer a few short questions you will be helping the Council and its partners improve the services you need.

The questions you will be asked are part of a project being run by Trafford Partnership to find improvements in its services.

The first part is to look at a typical weekend of service provision, taking what we learn from this weekend and then put into action new ways of working to see what improvements it has on service provision. Called the **Perfect Weekend**, it is a chance for the partnership to **'break the rules'** and test new ways of providing you with the most efficient and effective services for your needs.

So **please help us, help you** and participate in this exciting new way of looking at and testing service provision.



NB: Any information you provide to us will be treated with the strictest confidentiality. The information gathered will be used for the sole purpose of helping us improve our services. No personal details will be made public, either via print or electronically.

Please help us, help you.

For full details of the privacy conditions please visit: