



TRAFFORD
COUNCIL

Trafford Council

Supported Housing Strategy 2023-2028

Annual Statement 2024



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Introduction

Trafford Housing Strategy 2018-2023 highlighted a need to draft a Supported Housing Strategy to determine current and future need for supported housing in Trafford. The Supported Housing Strategy covers the five years from 2023 to 2028. It forms part of a suite of specialist and supported housing strategies that sit under the main Housing Strategy 2018-2023 and is intended to support and complement other strategy documents such as Trafford Council Homelessness Strategy 2019-2024 and Trafford Older People's Housing Strategy 2020-2025.

Supported housing provides a vital service for vulnerable people and has a critical role in supporting people who are vulnerable and disadvantaged because of age, ill-health, disability, or their circumstances and cannot live independently. Appropriate housing is a crucial element of preventative services and is necessary to allow those who require support to receive it in a settled and secure environment.

Trafford's Supported Housing Strategy 2023-2028 must be reviewed on a regular basis to ensure effective delivery. This annual review provides an update on the following:

- Changes to the national and sub-regional initiatives, policies, and strategies in respect of supported housing.
- Delivery of the Supported Housing Strategy.
- The Supported Housing Strategy Action Plan Update:
 - What have we achieved?
 - What area we working towards?
 - What do we still have to do?

Strategic Priorities

The five Strategic Priorities identified within Trafford's Supported Housing Strategy are:

1. Enable people with support needs to live as independently as possible within Trafford.
2. Ensure an adequate supply of quality, accessible and affordable supported housing, and move-on accommodation, is in place.
3. Establish closer working relationships with external services, organisations, and charitable bodies to ensure appropriate support is available and easily accessible.
4. Ensure housing advice is promoted and easily accessible to those with support needs in Trafford.
5. Explore and review good practice in other Local Authority areas in relation to supported accommodation and support services and implement within Trafford where possible.

Strategic Context

Supported Housing (Regulatory Oversight) Act 2023¹

The Supported Housing (Regulatory Oversight) Act 2023 came into force on 29th August 2023 and sets out changes to how supported exempt accommodation is regulated. The Act allows the government to create new National Supported Housing Standards, introduce licencing regulations, details how a new Supported Housing Advisory Panel will work, and makes changes to the rules of intentional homelessness when a person leaves accommodation which do not meet national standards.



The Act also sets out that all Local Authorities in England must carry out a review of supported exempt accommodation in their area and publish a supported housing strategy.

Supported Accommodation (England) Regulations 2023²

The Supported Accommodation (England) Regulations and associated Guide to the Supported Accommodation Regulations including Quality Standards were published by Ofsted in March 2023. The Regulations and accompanying Guide are applicable to accommodation in England in which a child is accommodated by the local authority pursuant to Section 22C(6)(d) (“other arrangements” for looked after children) or section 23B(8)(b) (“suitable accommodation” for 16- and 17-year-old care leavers) of the Children Act 1989.



Under the new Regulations, any supported accommodation provider accommodating a looked after child or care leaver aged 16 or 17 must either be registered with Ofsted. Providers are also required to complete a review of the support they are offering young people every 6 months.

Greater Manchester Good Landlord Charter³

The Greater Manchester Combined Authority (GMCA) is launching a new Good Landlord Charter to improve renting in the region. It will be a voluntary scheme for landlords who want to commit to higher standards than they are currently required to by law.

GMCA advises the Good Landlord Charter is intended to be the first of its kind: an ambitious new voluntary standard for landlord excellence, no matter what kind of housing they let. It will support landlords to improve practice regardless of whether they are in the private or social rented sector, providing mainstream or specialist housing.

¹ [Supported Housing \(Regulatory Oversight\) Act 2023 \(legislation.gov.uk\)](https://legislation.gov.uk)

² [The Supported Accommodation \(England\) Regulations 2023 \(legislation.gov.uk\)](https://legislation.gov.uk)

³ [Good Landlord Charter - Greater Manchester Combined Authority \(greatermanchester-ca.gov.uk\)](https://greatermanchester-ca.gov.uk)

To become a member, a landlord would need to meet 21 ‘member criteria’ which are specific commitments to going beyond the minimum required by law. Examples of the criteria include:

- Affordable – e.g. properties meet EPC C as a minimum.
- Inclusive – e.g. make or facilitate reasonable adaptations to properties, where needed.
- Private and secure – e.g. tenants able to make reasonable changes to their home.
- Responsive – e.g. published, timely target response times.
- Safe and decent – e.g. any work/repairs done by a qualified or competent tradesperson.
- Supportive – e.g. a commitment to refer tenants at risk of homelessness to the council.
- Well managed – e.g. landlord must be able to demonstrate accreditation or training.



Following a consultation in 2023, the text of the Good Landlord Charter was agreed by the GMCA on 12th July 2024. They are now seeking expressions of interest from landlords and letting agents to participate in the scheme.

Trafford Corporate Plan 2024-2027⁴

Trafford’s Corporate Plan sets out how the Council will serve the residents, businesses, and communities within the borough. The overarching vision of the Plan is “*Trafford – Where our residents, communities and businesses prosper*”.

The five key priorities within the Corporate Plan are:

- The best start for our children and young people
- Healthy and independent lives for everyone
- A thriving economy and homes for all
- Address the climate crisis
- Culture sport and heritage for everyone



To achieve this, Trafford Council will focus on three outcomes:

1. All our residents will have access to quality learning, training, and jobs.
2. All our communities will be happy, healthy, and safe.
3. All our businesses and town centres will be supported to recover and flourish in an inclusive way.

Trafford Design Code & Design Guide⁵

The Trafford Design Code outlines a landscape led approach to shaping design proposals. The Code must be referred to at all design and planning stages, with evidence provided on how proposals and decisions respond to the Code and guidance. The Code provides eight Strategic Design Principals, which includes ensuring designs are safe, inclusive, and accessible.

⁴ [Corporate-Plan-2024-27.pdf \(trafford.gov.uk\)](#)

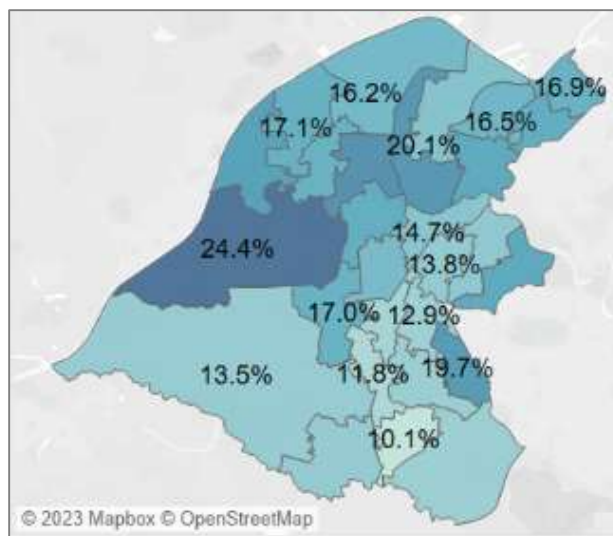
⁵ [Trafford Design Code](#)

Statistical Update

Office of National Statistics Census 2021

The ONS Census 2021 provides a wealth of data on Trafford's population and demographics. Findings show that 16.6% of Trafford residents are disabled under the Equality Act, with 7% reporting that their day-to-day activities are limited a lot and 9.6% limited a little⁶.

The map below shows the percentage of Trafford residents who identified as being disabled under the Equality Act by sub-area. The darker the colour, the higher the percentage of disabled residents.



As demonstrated, Partington has the highest percentage of disabled residents (24.4%) while Hale, in the Rural Communities, has the lowest percentage (10.1%).

Trafford Housing Need and Demand Assessment 2023

In 2022, Trafford Council commissioned a Housing Need and Demand Assessment to gather up-to-date information on housing need and demand across all sections of the Trafford community. The HNA report was published in 2023⁷ and provides a comprehensive insight into the housing needs of the borough.

The key findings in relation to supported housing are as follows:

- An estimated 51,176 people in Trafford have a disability and this is projected to increase by approximately 10% to 56,278 by 2037.
- The HNA found there was at least one person with an illness/disability in 42.9% of Trafford households. The most frequently mentioned illness/disability was long-

⁶ [Trafford Data Lab: Census 2021](#)

⁷ [Trafford Housing Needs Assessment \(HNA\) 2023](#)

standing illness or health condition (11.5%) followed by physical/mobility impairment (7.1%) and mental health issues (5.3%).

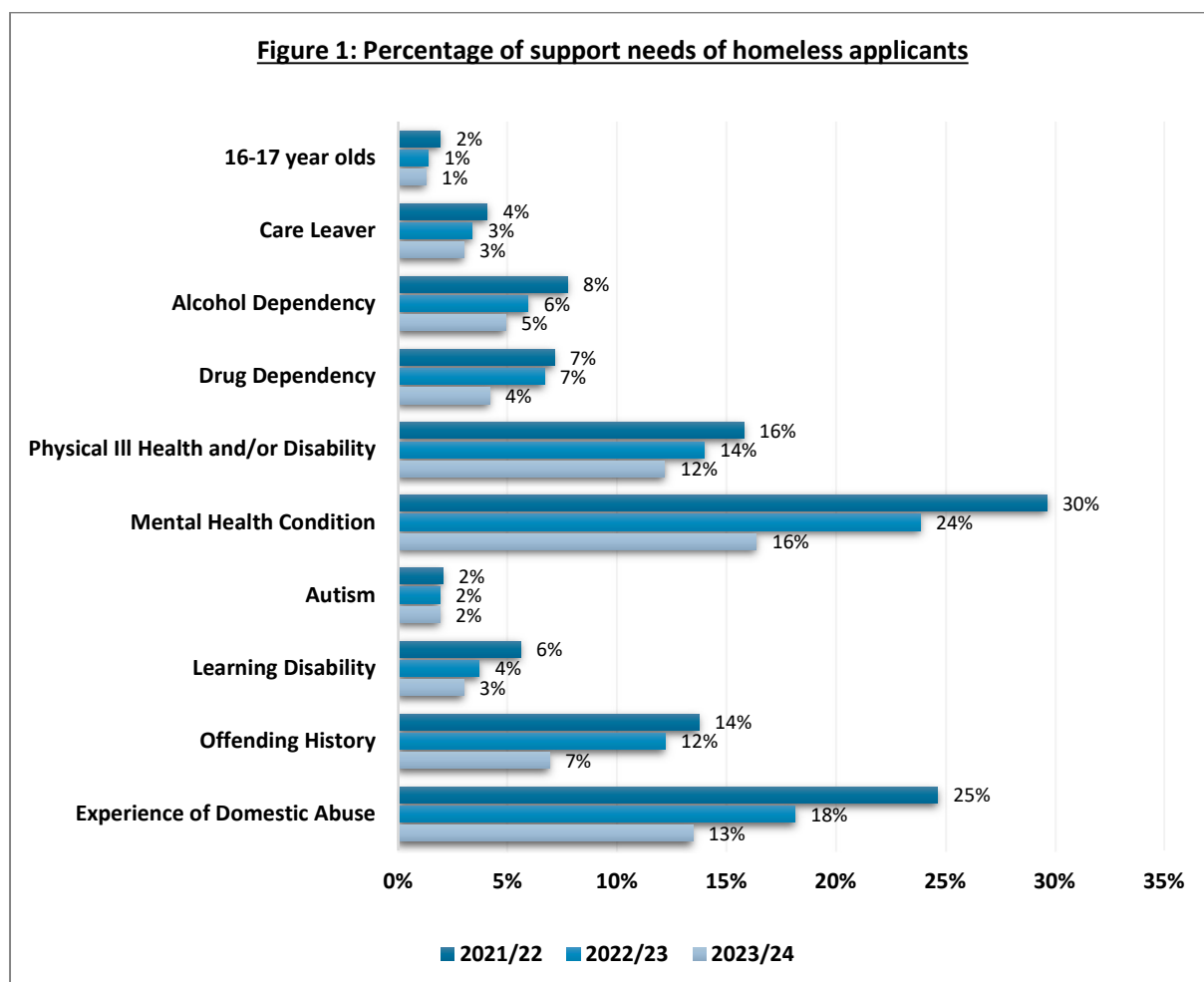
- 7.9% of all households in Trafford require care and support to enable them to stay in their home. This is highest amongst the 75+ age groups and from households living in affordable housing.
- Around 6.9% of all dwellings had been adapted or purpose-built for a person with a long-term illness, health problem or disability. This was highest amongst affordable housing occupants (23.2%) and lowest amongst owner occupiers (4.3%).
- Around 11.9% of households need all facilities on one floor.
- For those under 65, the most common adaptations required were adaptations to bathroom and kitchen, and installation of internal handrails/grab rails. For those 65+ the most common adaptations required were internal and external handrails/grab rails and adaptations to bathroom.
- In terms of practical assistance, requiring help with repair, maintenance, gardening, and cleaning were the most reported.
- 62.6% of households have sufficient space for a carer to stay overnight if needed. Owner occupiers were most likely to have space available, but renters (particularly social renters) were less likely. Around only 30% of respondents in affordable housing had sufficient space for an overnight carer.
- The HNA recommends that 4% of new dwellings in Trafford are built to M4(3) wheelchair accessible standard (around 41 each year) and all remaining new dwellings are built to M4(2) accessible and adaptable standards. This will ensure that new dwellings can be occupied and visited by people needing accessible/adaptable dwellings.

Housing Options Service Trafford Data

Housing Options Service Trafford (HOST) deliver the council's statutory housing and homelessness service. In 2023/24, HOST received 122,957 housing enquiries and processed 1,100 homeless applications. This is an increase from 2022/23 of 50% and 17% respectively.

However, while there has been an unprecedented increase in the demand on Trafford's housing and homelessness service in 2023/24, the number of applicants who have support needs or require supported housing has remained consistent with previous years.

Figure 1 shows the percentage of applicants with support needs who approached HOST to make a homeless application, split by the type of support need they reported and financial year.



The most frequently reported support needs of applicants approaching HOST are consistently linked to mental health conditions, experience of domestic abuse, and physical ill health and/or disability. However, there has been an overall reduction in the number of applicants with support needs approaching HOST from 2021/22 to 2023/24.

From 2021/22 to 2023/24, the number of referrals HOST have made to supported housing projects has increased by 4% from 168 to 175. However, the number of referrals made is not indicative of demand as referrals are only made when HOST are notified of a vacancy at one of the projects.

Supported Housing Strategy Action Plan Update 2024

A review of the Supported Housing Strategy Action Plan 2023-2028 has been undertaken to determine what has been achieved and what we have still left to do. A copy of the updated Action Plan is contained within Appendix A.

What challenges have we faced?

- There has been a huge increase in demand on all services within the Council, which has put additional pressures on services across the board. In particular, the Housing Options service has seen unprecedented demand.
- The ongoing cost-of-living crisis combined with Trafford's ever-increasing rents and property prices continues to make the borough's housing supply difficult to access. This impacts both residents who are seeking appropriate accommodation and the Council's ability to procure properties for various purposes including supported housing.

What have we achieved?

- ✓ *Explore options to offer training on domestic abuse to both internal and external frontline housing staff. This should focus specifically on supporting victims with moving out of a property and ending an abusive relationship safely.*

The Community Safety Team commissioned several training sessions for multi-agency partners within Trafford. So far, 355 professionals accessed 22 learning events. The Community Safety Team has continued to ring fence funding every year for specialist training on Domestic Abuse and Housing.

- ✓ *Explore how HOST details and housing advice can be promoted to reach 'hidden' victims of domestic abuse e.g. displayed in GP surgeries, nurseries, public restrooms etc.*

A scoping exercise of what services are available for Trafford victims has been completed, and a Domestic Abuse Support Guide has been developed and circulated to all partners. This Guide includes HOST details.

- ✓ *Explore possibility of adding an 'exit site' button to housing advice webpages as demonstrated on the Women's Aid website.*

The webpage offering housing advice on Trafford Council's website now includes an Exit Site button.

- ✓ *Investigate the effectiveness of Sanctuary Schemes in other areas and look to replicate good practice in Trafford.*

Trafford has developed its own target hardening model and approach within the borough.

- ✓ *Develop stronger links with the Probation and Prison service to ensure there is early identification of housing needs for those given a custodial sentence, so assistance can be offered prior to release.*

HOST have established strong links with Probation, GMP, and the Community Safety Team to ensure housing need is identified as early as possible. Probation now send referrals to HOST for housing assistance prior to release.

- ✓ *Explore how Trafford's housing advice webpages can be adapted to meet the needs of those with learning disabilities and/or autism.*

Trafford's website provides links to GM easy-read guides for those with autism and/or learning disabilities.

- ✓ *Consider building (or requiring developers to build) 1 and 2-bedroom flats which are on the ground floor or have lift access to accessibility standards.*

Places for Everyone Policy JP-H3: Type, Size and Design of New Housing requires homes to be built to the 'accessible and adaptable' standard in Part M4(2) of the Building Regulations unless specific site conditions make this impracticable. The Trafford Design Code also includes measures to make homes more accessible. The Local Plan will also consider this.

- ✓ *Consider how housing advice webpages can be adapted to meet the needs of those with sensory disabilities.*

ReachDeck Toolbar is included on Trafford's housing webpages which allows visitors to access the content in a way that suits them. This includes text-to-speech, reading, and translation support.

- ✓ *Review the findings of the Raising Accessibility Standards for New Homes and ensure recommendations are implemented in Trafford.*

This is captured in the Places for Everyone plan which came into force in March 2024.

- ✓ *Increase partnership working between drug & alcohol services and frontline staff to provide the best possible services for those with substance misuse needs.*

HOST have a strong working relationship with Achieve and hold virtual bi-weekly catch-up meetings with Big Life as well as ad-hoc virtual catch-up sessions when required.

- ✓ *Facilitate greater partnership working between existing supported accommodation providers in Trafford and local drug and alcohol services.*

Achieve conduct drop-in sessions at all homeless commissioned supported accommodation schemes.

- ✓ *Consider whether Council owned assets, on disposal, could be suitable for supported accommodation ensuring assets are energy efficient and low carbon.*

All of Trafford Council's assets are considered for alternative purposes, including supported accommodation, prior to disposal.

- ✓ *Investigate potential to provide accommodation that can support high-level behavioural needs in Trafford to reduce out of borough placements.*

A 'high needs' supported accommodation scheme is being piloted for 6 months in partnership with Great Places. This will now become part of the main Homeless Commissioned Services contract at Meadow Lodge from 1st April 2024.

Next Steps

Trafford Council's Housing Strategy & Growth Team will continue to drive forward the actions contained within the Supported Housing Strategy Action Plan.

The Supported Housing Strategy Action Plan (2023-2028) will continue to be reviewed and updated quarterly, and an update report will be produced and published annually.





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Appendix A

Trafford Council

Supported Housing Strategy 2023 – 2028

Action Plan Update 2024



Action Plan Key:**Not Started****In Progress****Completed****PRIORITY 1: ENABLE PEOPLE WITH SUPPORT NEEDS TO LIVE AS INDEPENDENTLY AS POSSIBLE WITHIN TRAFFORD.**

Ref.	Action	Deadline	Progress	2024 Update
All Cohorts				
1.1	Explore the effectiveness of using technology, such as TeleCare, as a means of support for those with lower-level needs.	2026/27	NOT STARTED	
1.2	Explore opportunities to increase the availability of accessible affordable one-bedroom properties across Trafford.	Dec 2028	IN PROGRESS	Housing Propositions are being developed using the Housing Need & Demand Assessment 2023 findings to determine the needs within each of the sub areas in Trafford. The Local Plan is also being updated and will include housing need requirements such as 1 bed accessible units if there is evidence to support.
1.3	Investigate opportunities to increase provision of floating support for those with learning disabilities and autism, substance misuse needs, and ex-offenders in general needs housing.	2026/27	NOT STARTED	
1.4	Establish how many Trafford residents currently supported by family/carers are likely to require alternative accommodation within the next 10 years, and what their accommodation and support needs are likely to be.	2025/26	NOT STARTED	
1.5	Explore opportunities to involve those with support needs in the wider decision-making process e.g. seeking advice on style of accommodation and type of support required.	Dec 2028	IN PROGRESS	Commissioners and residents with support needs have been involved in the plans for Sale West phase 3 whereby one of the three blocks will be for those with learning disabilities.

PRIORITY 1: ENABLE PEOPLE WITH SUPPORT NEEDS TO LIVE AS INDEPENDENTLY AS POSSIBLE WITHIN TRAFFORD.

Ref	Action	Deadline	Progress	2024 Update
Domestic Abuse				
1.6	Consider whether victims of domestic abuse should have additional priority awarded to their Trafford HomeChoice applications (Review of Council's Allocations Policy).	2024/25	IN PROGRESS	A review of Trafford's Allocations Policy is currently underway.
1.7	Explore options to increase the availability and accessibility of benefits and budgeting advice to victims of domestic abuse.	2024/25	IN PROGRESS	For survivors supported by TDAS, this forms part of their support plan and TDAS will offer advice and support on their entitlements and support them with opening savings accounts and budget management. TDAS also deliver independent living skills which has a section on budgeting. TDAS are currently in talks with some local agencies to try and get them to come into our refuges and speak with residents on aspects of financial management.
Ex-Offenders				
1.8	Investigate opportunities to promote services giving budgeting and benefit advice to ex-offenders.	2024/25	IN PROGRESS	HOST Tenancy Support provide ex-offenders budgeting and benefit advice if required. Ex Offenders who reside within Trafford's Homeless Commissioned Services are also provided with this support.
1.9	Explore what support can be offered to those on remand to maintain their tenancy/mortgage until their case is concluded.	2025/26	NOT STARTED	
Learning Disabilities and Autism				
1.10	Consider amendments to the Council's Allocation Policy so that those with a diagnosis of autism can be given more priority on the Council's housing register (Review of Council's Allocations Policy).	2024/25	IN PROGRESS	A review of the Allocation's Policy is currently underway.
1.11	Investigate the potential to introduce Good Neighbour Schemes for those with learning disabilities and autism across the borough.	2026/27	NOT STARTED	

PRIORITY 1: ENABLE PEOPLE WITH SUPPORT NEEDS TO LIVE AS INDEPENDENTLY AS POSSIBLE WITHIN TRAFFORD.

Ref	Action	Deadline	Progress	2024 Update
Mental Health				
1.12	Conduct a review of individuals in residential accommodation with a view to promoting a return into community settings.	Dec 2028	NOT STARTED	
1.13	Explore innovative and creative ways of using self-directed support and personal budgets.	Dec 2028	NOT STARTED	
Physical and Sensory Disabilities				
1.14	Work with Trafford HomeChoice to explore whether the wait-time for medical points to be added to housing applications can be reduced (Review of Council’s Allocations Policy).	2024/25	IN PROGRESS	A review of Trafford’s Allocations Policy is currently underway.
1.15	Investigate the effectiveness of Good Neighbour Schemes for those with physical and sensory disabilities and consider how to introduce them across the borough.	2025/26	NOT STARTED	
Young People				
1.16	Consider additional provision of floating support for young people who are living independently for the first time in general need housing.	2026/27	NOT STARTED	

PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.

Ref.	Action	Deadline	Progress	2024 Update
All Cohorts				
2.1	Consider whether Council owned assets, on disposal, could be suitable for supported accommodation ensuring assets are energy efficient and low carbon.	2023/24	COMPLETED	All of Trafford Council’s assets are considered for alternative purposes, including supported accommodation, prior to disposal.
2.2	Explore possibility of requiring developers to provide supported housing as part of requirement to deliver affordable housing where appropriate (Local Plan Discussions).	2024/25	IN PROGRESS	Work has started on the drafting of the Local Plan and where supported housing is required in a particular area the team will be looking to include a requirement within the Local Plan in which developers and RPs will be required to provide.
2.3	Ensure the shortage of affordable one-bedroom properties within Trafford continues to be highlighted as a gap with relevant departments and agencies.	Dec 2028	IN PROGRESS	Housing Propositions are being developed using the Housing Need & Demand Assessment 2023 findings to determine the needs within each of the sub areas in Trafford. The Local Plan is also being updated and will include housing need requirements such as 1 bed accessible units if there is evidence to support.
Domestic Abuse				
2.4	Explore opportunities to develop supported housing/refuge accommodation that is suitable for victims of domestic abuse with unique needs relating to protected characteristics.	Dec 2028	IN PROGRESS	Trafford Council opened its first dedicated male refuge in April 2023 and is currently sourcing adapted accommodation.
2.5	Develop a Sanctuary Scheme, considering guidance such as the government’s “ <i>Sanctuary schemes for households at risk of domestic violence</i> ” and the Sanctuary Scheme Toolkit created by the Domestic Abuse Housing Alliance.	Dec 2028	IN PROGRESS	Trafford has implemented a Service Level Agreement for target hardening. A referral pathway has been created which includes a referral webpage, QR codes, and leaflets. Community Safety Co-Ordinators have been trained on completing risk assessments and crime prevention surveys for target hardening. Full surveys and home fire risk assessments of TDAS tier 2 properties have been completed and target hardening has been provided. Each property will be equipped with ring doorbells, fireproof letter boxes, security lighting, additional window and door locks and extra tall fencing. Trafford have also put extra security measures on the properties which are classed as low measure.

PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.

Ref.	Action	Deadline	Progress	2024 Update
2.6	Explore funding opportunities to increase the provision of target hardening.	Dec 2028	IN PROGRESS	HOST and the Community Safety Team have combined funding to be ring-fence for target hardening. In 2023/24, the combined funding total is £20,000.
2.7	Strengthen the relationship between domestic abuse services and private investors/landlords within Trafford with the aim of increasing the housing portfolio for those fleeing domestic abuse.	Dec 2028	IN PROGRESS	TDAS have secured 2 further refuges and further self-contained units from private investors/landlords. CSP also commissioned a Move On DA Advisor (MODAA) role within TDAS. The MODAA is based in HOST offices to offer support to staff and be the link between domestic abuse and homelessness.
2.8	Explore options to provide support and safe housing for domestic abuse victims who have no recourse to public funds.	Dec 2028	IN PROGRESS	CSP commissioned a bespoke training session on Domestic Abuse and NRTPF which 23 Trafford staff attended. CSP have signed up to NRTPF Connect, allowing HOST and Social Care to get live updates on migrant survivors status from Home Office. CSP have also commissioned a GM Immigration Unit to provide support to migrant survivors.
2.9	Investigate opportunities to reduce move-on time to enable victims of domestic abuse to access a settled independent home as quickly as possible.	2025/26	REMOVED	Both Trafford’s Domestic Abuse Manager and the CEO of TDAS agree that due the increasing demand and complexity regarding domestic abuse and housing, this action is no longer realistic. TDAS explore many housing options and set the expectations with DA survivors from the start of their journey, encouraging them to look at various areas (where safe) and different types of housing.

PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.

Ref	Action	Deadline	Progress	2024 Update
Ex-Offenders				
2.10	Increase partnership working between housing providers and the probation service regarding risk management of ex-offenders.	2025/26	NOT STARTED	
2.11	Explore ways to increase provision of supported accommodation for high risk/schedule 1 offenders.	2024/25	IN PROGRESS	A 'high needs' supported accommodation scheme was piloted for 6 months in partnership with Great Places. As the pilot proved successful, the high needs remit has been included as part of the Meadow Lodge contract from 1st April 2024.
2.12	Explore opportunities to provide settled housing to newly released ex-offenders where there is a barrier to them returning home.	2024/25	IN PROGRESS	Under the CAS3 initiative, Trafford currently has 4 bedspaces available for ex-offenders who are homeless on release from custody and not deemed priority need.
2.13	Investigate the differing needs of female ex-offenders and explore options to create female-only provision if a need is identified.	2026/27	NOT STARTED	
Learning Disabilities and Autism				
2.14	Explore opportunities to provide more age-appropriate supported accommodation for those with learning disabilities and/or Autism.	2025/26	NOT STARTED	
2.15	Explore demand for autism specific accommodation for Trafford.	2025/26	NOT STARTED	
2.16	Review criteria of existing extra-care schemes to determine if there is potential to integrate younger adults with learning disabilities and/or autism.	2026/27	NOT STARTED	
2.17	Investigate potential to provide accommodation that can support high-level behavioural needs in Trafford to reduce out of borough placements.	2024/25	COMPLETED	A 'high needs' supported accommodation scheme was piloted for 6 months in partnership with Great Places. As the pilot proved successful, the high needs remit has been included as part of the Meadow Lodge contract from 1st April 2024.

PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.

Ref	Action	Deadline	Progress	2024 Update
Mental Health				
2.18	Explore the possibility of expanding crisis and emergency provision for those with mental health needs to reduce the need for admission.	2026/27	NOT STARTED	
2.19	Explore options for a 'step-up and step-down' model of supported housing in Trafford.	Dec 2028	NOT STARTED	
2.20	Explore whether supported housing can be integrated into the mental health care pathway.	2026/27	NOT STARTED	
2.21	Identify and resolve specific issues with the availability of 'move-on' accommodation for those with mental health related support needs.	Dec 2028	NOT STARTED	
2.22	Explore the possibility of extending floating support provision for those with mental health needs, including community-based teams and wraparound services.	Dec 2028	NOT STARTED	
Physical and Sensory Disabilities				
2.23	Ensure that any demonstrated need for adapted properties for larger families is captured within future strategic housing assessments/planning.	2024/25	IN PROGRESS	Housing Propositions are being developed using findings from the 2023 Housing Need & Demand Assessment which will capture the gaps in provision in each area of the borough.
2.24	Work with housing providers and relevant commissioners to identify the local level of need for accommodation for those with a physical disability and/or sensory impairment.	2025/26	IN PROGRESS	Housing Propositions are being developed using findings from the 2023 Housing Need & Demand Assessment which will capture the gaps in provision in each area of the borough.
2.25	Explore ways of increasing the availability of accessible supported accommodation through existing properties and future developments. This should include the provision of short-term accommodation for rehabilitation and respite care.	Dec 2028	NOT STARTED	
2.26	Consider building (or requiring developers to build) 1 and 2-bedroom flats which are on the ground floor or have lift access to accessibility standards.	2023/24	COMPLETED	Places for Everyone Policy JP-H3: Type, Size and Design of New Housing requires homes to be built to the 'accessible and adaptable' standard in Part M4(2) of the Building Regulations unless specific site conditions make this impracticable. The Trafford Design Code also includes ways to make homes more accessible and the new Local Plan will also consider this.

PRIORITY 2: ENSURE AN ADEQUATE SUPPLY OF QUALITY ACCESSIBLE AND AFFORDABLE SUPPORTED ACCOMMODATION AND MOVE-ON ACCOMMODATION IS IN PLACE.

Ref	Action	Deadline	Progress	2024 Update
Substance Misuse				
2.27	Assess the need for supported accommodation specifically designed for those with substance misuse needs as part of the resettlement route.	2025/26	NOT STARTED	
2.28	Review the provision of move-on options and ongoing support available to reduce the risk of relapse.	2025/26	NOT STARTED	
Young People				
2.29	Engage with individual Care Leavers to utilise all move-on options to promote independence.	Dec 2028	NOT STARTED	
2.30	Explore bespoke wrap-around care provision for young people with complex/higher-level needs.	Dec 2028	NOT STARTED	
2.31	Review the success of Trafford’s Staying Put Arrangements with a view to increasing the success of such arrangements.	Dec 2028	NOT STARTED	
Complex Needs				
2.32	Investigate the differing needs of females with complex needs and explore options to create female-only provision if a need is identified.	Dec 2028	NOT STARTED	
2.33	Investigate opportunities to develop a specific supported accommodation scheme to accommodate those with high-level/ complex needs.	2024/25	IN PROGRESS	A ‘high needs’ supported accommodation scheme was piloted for 6 months in partnership with Great Places. As the pilot proved successful, the high needs remit has been included as part of the Meadow Lodge contract from 1st April 2024.
2.34	Explore opportunities to continue to operate a Housing First model in Trafford.	2024/25	IN PROGRESS	Housing First has been extended across GM for a further 3 years. Trafford are now exploring the option of creating a borough specific Housing First model.

PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AND CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.

Ref.	Action	Deadline	Progress	2024 Update
All Cohorts				
3.1	Work with Homes England and partners across GM to access funding opportunities for supported housing and support provision.	Dec 2028	NOT STARTED	
3.2	Explore options to offer training on learning disabilities and autism, mental health, substance misuse, and complex needs to both internal and external frontline housing staff.	2025/26	NOT STARTED	
Domestic Abuse				
3.3	Explore options to offer training on domestic abuse to both internal and external frontline housing staff. This should focus specifically on supporting victims with moving out of a property and ending an abusive relationship safely.	2024/25	COMPLETED	<p>Trafford Council commissioned several training sessions for multi-agency partners within the borough. So far, 355 professionals accessed 22 learning events. The training which was delivered included Female Genital Mutilation, LGBT+ Housing and Homelessness, Domestic Abuse and Housing, Domestic and Housing, Domestic Abuse Roundtable event, Domestic Abuse and No Recourse to Public Funds, and so-called ‘Honor Based’ Abuse.</p> <p>Trafford will continue to ringfence funding every year for specialist training on Domestic Abuse and Housing.</p>
3.4	Investigate whether Trafford Registered Providers are DAHA accredited and explore options to assist those that aren’t to achieve the accreditation.	2024/25	IN PROGRESS	<p>A scoping exercise was completed in May 2023. Responses were received from 12 social housing providers, with findings showing 4 social housing providers are signed up with DAHA accreditation and are due to complete within the next 12 months, 1 has recently signed up, 1 is looking to sign up, and 6 are not signed up and have no immediate plans to sign up.</p> <p>Trafford repeat the same scoping exercise in May 2024.</p>

PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AND CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.

Ref.	Action	Deadline	Progress	2024 Update
3.5	Build stronger relationships between HOST and organisations which support LGBTQ+ victims of domestic abuse with a view to creating referral pathways and opening discussions around commissioning of services.	2024/25	IN PROGRESS	CSP commissioned a bespoke training session from Stonewall Housing on the unique experiences of housing and homelessness for LGBTQ+ people, which was attended by 34 multi-agency staff. In 23/24, the LGBT Foundation started to deliver monthly drop-in sessions at TDAS' office.
Ex-Offenders				
3.6	Develop stronger links with the Probation and Prison service to ensure there is early identification of housing needs for those given a custodial sentence, so assistance can be offered prior to release.	2023/24	COMPLETED	HOST have established strong links with Probation, GMP, and the Community Safety Team to ensure housing need is identified as early as possible.
3.7	Increase partnership working between housing providers and the Probation service to reduce the risks associated with housing ex-offenders.	2025/26	NOT STARTED	
3.8	Consider what support needs ex-offenders have and are currently unable to address and explore whether these gaps can be met by facilitating better access to existing services.	2025/26	NOT STARTED	
Learning Disabilities and Autism				
3.9	Work more effectively with private sector landlords and investors on their plans for accommodation for people with learning disabilities and/or autism in Trafford.	Dec 2028	NOT STARTED	
3.10	Work with external services to explore opportunities to provide more activities/workshops in supported housing schemes taking account of the hobbies and interests of residents.	Dec 2028	NOT STARTED	
3.11	Foster better relationships with local employers, job centres, and educational institutes to ensure existing support includes access to education, training, and employment.	2026/27	NOT STARTED	

PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AND CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.

Ref.	Action	Deadline	Progress	2024 Update
Mental Health				
3.12	Ensure there is early identification of housing needs for those admitted to mental health wards/units to enable these to be addressed prior to discharge. This might include creating a housing advice service within, or actively promoted by, local NHS Trusts.	Dec 2028	NOT STARTED	
Physical and Sensory Disabilities				
3.13	Work jointly with commissioners and external services to increase the provision of low-level housing related support available to those with physical disabilities and/or sensory impairments.	Dec 2028	NOT STARTED	
3.14	Develop a protocol for use by local housing providers, private landlords, and adult social care to encourage early notification to HOST if tenants with a physical disability and/or sensory impairment are at risk of eviction.	2025/26	NOT STARTED	
All Cohorts				
3.15	Work with local housing providers and commissioners to develop, and facilitate access to, the services available to those with physical and/or sensory disabilities.	Dec 2028	NOT STARTED	
3.16	Facilitate access to information and training for support providers to help identify clients who may benefit from aids or adaptations (minor or major) and support the application of such.	Dec 2028	NOT STARTED	
Substance Misuse				
3.17	Increase partnership working between drug & alcohol services and frontline staff to provide the best possible services for those with substance misuse needs.	2023/24	COMPLETED	HOST have a formed strong working relationship with Achieve and hold virtual bi-weekly catch-up meetings with Big Life as well as ad-hoc virtual catch-up sessions when required.
3.18	Work with partners to identify what the short, medium, and long-term accommodation needs are best to treat, aid, and maintain recovery from drug and/or alcohol addiction.	2026/27	NOT STARTED	
3.19	Facilitate greater partnership working between existing supported accommodation providers in Trafford and local drug and alcohol services.	2024/25	COMPLETED	Achieve now conduct drop-in sessions at all homeless commissioned supported accommodation schemes

PRIORITY 3: ESTABLISH CLOSER WORKING RELATIONSHIPS WITH EXTERNAL SERVICES, ORGANISATIONS, AND CHARITABLE BODIES TO ENSURE APPROPRIATE SUPPORT IS AVAILABLE AND EASILY ACCESSIBLE.

Ref.	Action	Deadline	Progress	2024 Update
Young People				
3.20	Explore opportunities to provide activities/workshops around independent living skills to young people in supported housing schemes.	Dec 2028	IN PROGRESS	Trafford’s commissioned homelessness scheme at Greenbank provides activities and workshops around independent living skills for young people.
3.21	Facilitate links between young people support services, education/training organisations, and housing providers.	Dec 2028	NOT STARTED	
3.22	Communicate the needs of young people to housing providers and commission services with the right expertise and types of accommodation to support young people.	Dec 2028	NOT STARTED	
Complex Needs				
3.23	Explore the possibility of specific complex need commissioning whereby commissioners from each department work together.	Dec 2028	NOT STARTED	
3.24	Consider developing a Complex Needs team to sit within HOST comprising of housing, mental health, domestic abuse, and substance misuse specialists.	Dec 2028	IN PROGRESS	HOST chair a Complex Needs Panel meeting every 2 months to discuss complex homelessness cases and those who are known to services, have complex needs, and are struggling to maintain their tenancies.

PRIORITY 4: ENSURE HOUSING ADVICE IS PROMOTED AND EASILY ACCESSIBLE TO THOSE WITH SUPPORT NEEDS IN TRAFFORD.

Ref.	Action	Deadline	Progress	2024 Update
All Cohorts				
4.1	Ensure HOST is widely promoted among all external support organisations and charitable bodies, including information on how reasonable adjustments can be made.	2024/25	IN PROGRESS	HOST have publicised the services offered through various partnerships including the Homeless Champions Group and Strategic Housing Partnership. Further work is required to continue marketing the service and the support available.
4.2	Explore the possibility of developing general housing advice materials to be distributed to all external support organisations/services, with clear information on where to sign-post.	2026/27	NOT STARTED	
4.3	Consider how housing advice can be accessed by those with support needs who are digitally excluded.	2025/26	NOT STARTED	

PRIORITY 4: ENSURE HOUSING ADVICE IS PROMOTED AND EASILY ACCESSIBLE TO THOSE WITH SUPPORT NEEDS IN TRAFFORD.

Ref.	Action	Deadline	Progress	2024 Update
4.4	Periodically remind external services of the Duty to Refer.	Dec 2028	IN PROGRESS	HOST send periodic reminders to all external services subject to the Duty to Refer.
4.5	Consult with those with support needs to understand barriers to accessing advice and explore how best to resolve these.	2025/26	NOT STARTED	
Domestic Abuse				
4.6	Promote HOST to all residents to ensure victims, and family and friends of victims, are aware of the housing options and support available. This could include a housing campaign aimed to raise awareness of the links between housing and domestic abuse and where to access support and advice.	Dec 2028	IN PROGRESS	<p>In December 2021, Trafford Council commissioned a videographer to create 2 films on Domestic Abuse and Homelessness/Housing with professionals and survivors. HOST, among other Trafford partners, feature in the film sharing their experiences of supporting victims of domestic abuse known to HOST. The films have been shared widely with professionals and residents and has almost 400 views on YouTube.</p> <p>CSP also commissioned a Move On DA Advisor (MODAA) role within TDAS. The MODAA is place based in HOST offices to offer support to staff on the link between domestic abuse and homelessness.</p>
4.7	Explore how HOST details and housing advice can be promoted to reach 'hidden' victims of domestic abuse e.g. displayed in GP surgeries, nurseries, public restrooms etc.	Dec 2028	COMPLETED	CSP completed a scoping exercise of what services are available for Trafford victims and used the findings to develop a Domestic Abuse Support Guide. This Guide includes HOST's details and has been circulated to all partners.
4.8	Explore possibility of adding an 'exit site' button to housing advice webpages as demonstrated on the Women's Aid website.	2023/24	COMPLETED	Exit Site button has been added to Trafford's housing advice webpage.

PRIORITY 4: ENSURE HOUSING ADVICE IS PROMOTED AND EASILY ACCESSIBLE TO THOSE WITH SUPPORT NEEDS IN TRAFFORD.

Ref.	Action	Deadline	Progress	2024 Update
Ex-Offenders				
4.9	Ensure housing information and advice is available to offenders before and on release from prison.	2024/25	IN PROGRESS	A HOST Officer links in with Forest Bank on a weekly basis to provide housing advice/ conduct homelessness assessments with any offenders that are due to be released in Trafford. Trafford is also part of the CAS3 initiative and has close links with Probation.
Learning Disabilities and Autism				
4.10	Ensure housing information and advice is available to those with learning disabilities and/or autism through charities and external agencies as well as Council services.	2024/25	IN PROGRESS	Trafford's website provides links to GM easy-read guides for those with autism and/or learning disabilities.
4.11	With the help of internal and external care/support providers, ensure family/carers of those with learning disabilities and/or autism are aware of the supported housing options within the borough and how to access them.	Dec 2028	NOT STARTED	
4.12	Explore how Trafford's housing advice webpages can be adapted to meet the needs of those with learning disabilities and/or autism.	2023/24	COMPLETED	Trafford's website provides links to GM easy-read guides for those with autism and/or learning disabilities.
Physical and Sensory Disabilities				
4.13	Consider how housing advice webpages can be adapted to meet the needs of those with sensory disabilities.	2023/24	COMPLETED	ReachDeck Toolbar is included on Trafford's housing webpages which allows visitors to access the content in a way that suits them. This includes text-to-speech, reading, and translation support.
4.14	Promote the financial assistance available to those with physical and/or sensory disabilities in relation to housing e.g. HOLD scheme, Disabled Facilities Grant etc.	Dec 2028	NOT STARTED	
Young People				
4.15	Develop general housing advice materials to be distributed to local schools/colleges, foster carers, and children's residential units.	2024/25	IN PROGRESS	HOST are working with Children's Services to create information leaflets.

PRIORITY 5: EXPLORE AND REVIEW GOOD PRACTICE ACROSS OTHER LA AREAS IN RELATION TO SUPPORTED ACCOMMODATION, AND SUPPORT SERVICES, AND IMPLEMENT IN TRAFFORD WHERE POSSIBLE.

Ref.	Action	Deadline	Progress	2024 Update
All Cohorts				
5.1	Explore good practice within other Local Authorities for the provision of floating support for those with support needs in general housing.	Dec 2028	NOT STARTED	
5.2	Explore how assistive technology is being used in other areas to enable those with support needs to live more independently.	2026/27	NOT STARTED	
Domestic Abuse				
5.3	Investigate the effectiveness of Sanctuary Schemes in other areas and look to replicate good practice in Trafford.	2025/26	COMPLETED	Trafford has developed its own target hardening model / approach within the borough which has been successfully implemented.
Learning Disabilities and Autism				
5.4	Evaluate the effectiveness of the autism specific supported accommodation model and consider replicating in Trafford if there is sufficient demand.	2025/26	NOT STARTED	
Mental Health				
5.5	Investigate whether good practice from other Local Authorities of developing new models of supported accommodation for those with mental health needs can be introduced in Trafford.	2026/27	NOT STARTED	
Physical and Sensory Disabilities				
5.6	Review the findings of the <i>Raising Accessibility Standards for New Homes</i> and ensure recommendations are implemented in Trafford.	2023/24	COMPLETED	This was captured as part of the Places for Everyone plan which was adopted in March 2023.
5.7	Explore good practice within other Local Authorities of supported accommodation and floating support provision for those with physical and/or sensory disabilities and consider implementing such practice in Trafford.	2026/27	NOT STARTED	

PRIORITY 5: EXPLORE AND REVIEW GOOD PRACTICE IN OTHER LOCAL AUTHORITY AREAS IN RELATION TO SUPPORTED ACCOMMODATION, AND SUPPORT SERVICES, AND IMPLEMENT WITHIN TRAFFORD WHERE POSSIBLE.

Ref.	Action	Deadline	Progress	2024 Update
5.8	Review good practice in the use of telecare and other technology as a means of support for those with lower-level physical and/or sensory needs.	2026/27	NOT STARTED	
Substance Misuse				
5.9	Explore the various models of supported housing for those with drug and/or alcohol dependency across the UK to find good practice and examples that can be replicated within Trafford.	2026/27	NOT STARTED	
Young People				
5.10	Complete The House Project pilot in Trafford, evaluate, and consider further roll-out.	2025/26	IN PROGRESS	The House Project pilot is underway with L&Q.
Complex Needs				
5.11	Explore good practice for supporting those with complex needs and establish whether these practices can be implemented in Trafford.	2026/27	NOT STARTED	
5.12	Review the effectiveness of the Making Every Adult Matter (MEAM) toolkit in delivering co-ordinated interventions to those with multiple/complex needs with a view to implementing in Trafford if appropriate.	2026/27	NOT STARTED	