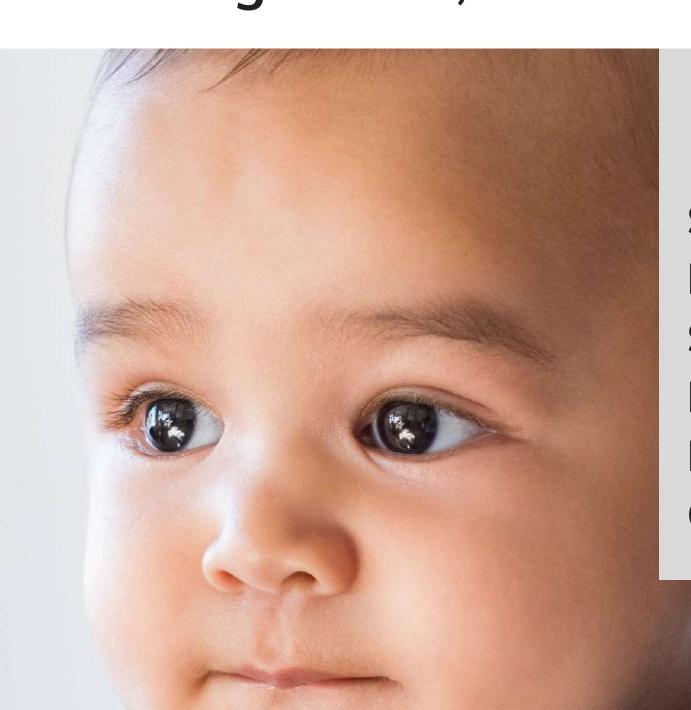
Ambition 2:



Children and families receive the right help, at the right time, from the right professional.



Lead:

Strategic Lead for Early Help, Strategic Lead for First Response, Head of All Age Commissioning



Our approach

to harness the strength and expertise across the service and partnership to respond to children and families' issues as they emerge.

What we have achieved:

Developed Levels of Need Document and cascaded across the partnership Re-shaped the Front Door to be more responsive Developed Intensive Family Support Teams and Families Matter Service Strengthened link between Social Care and Early Help at the Front Door (Covid Impact) Strengthened link between children's social care and Schools

Established a domestic abuse practitioner within

First Response Team

Engaged with Partners in Practice to review systems

Engaged with Partners in Practice to review systems and processes at the Front Door



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What we need to do

- Implement our "right help, right time" model of support at locality level with partners
- Raise the status of children in need practice, and embed model of effective intervention led practice
- Review and refresh our step down, step up processes across the child's journey
- Develop an integrated and responsive Front Door model
- Embed service user feedback and experience as routine, to understand the child's lived experience
- Develop and embed seamless and responsive transfer process across a child's journey
- Embed multi-agency meetings as the vehicle to drive effective planning that makes a difference

Performance Monitoring **Description Target** Ref % EHA assessments completed by Amb 70% 2.1 partner agencies % of case files that evidence use of Amb 10% tools influencing plan and outcomes 2.2 Number of re- referrals within 12 Amb 400 2.3 months of a previous referral Amb % of re- referrals within 12 months of <20% 2.4 a previous referral Amb % of re-referrals that had previously 14% 2.5 stepped down to Early Help % of CYP having had 3 or more SW Amb 20% in the last 12 months 2.6 Amb % of families that report on quality of **TBC** 2.7 service Amb %of CP plans that are re-plans within 5% 2 years of a previous plan ending 2.8 Ambition 2



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