

# Trafford Council

## Draft Homelessness Strategy Action Plan 2019-2024

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Ref.	Action	By when	By who
<b>ACTION 1: PREVENT HOMELESSNESS</b>			
1.1	Continue to Prevent Homelessness as a priority.	Ongoing	HOST
1.2	Explore the introduction of an in-house mediation service, part of HOST, that would reduce homelessness where parents, relatives or friends are no long willing or able to accommodate.	By Spring 2020	Housing Strategy & Growth Team, Adult Services, CCG.
1.3	Explore the options to introduce a Private Landlords Incentive Scheme which will increase tenancy length and security for tenants in the private sector.	By December 2019	Housing Strategy & Growth Team, Housing Standards Team, HOST
1.4	Explore setting up a Sanctuary Scheme to enable victims of domestic abuse the opportunity to stay in their home with safe and secure measures thus reducing homelessness.	By Autumn 2020	Housing Strategy & Growth Team, HOST,
1.5	Maintain the Trafford Domestic Abuse Forum.	Ongoing	MARAC, Partnerships Team.
1.6	Work in partnership with the Police and Community Safety Team to tackle homelessness due to domestic abuse.	Ongoing	HOST, GMP, Community Safety Team, Partnerships Team.
1.7	Continue to offer Floating Support to assist with the prevention of homelessness.	Ongoing	HOST, Adult Services

Ref.	Action	By when	By who
1.8	Establish links and work in partnership with drug and alcohol services, health services, domestic abuse services and the VCSE sector to prevent homelessness.	Ongoing	HOST, CCG, VCSE, MARAC, Adult Services
1.9	Explore options to provide financial and budgeting training for existing tenants to prevent homelessness.	By December 2019	HOST, RPs
1.10	Ensure additional support with Universal Credit and related benefits is available so people are aware of the benefits available, how they can apply and also how to appeal.	Ongoing	Exchequer Services, DWP, HOST
1.11	Establish links with services for young people to support Trafford's young people and educate regarding the risks of homelessness.	By December 2019	HOST
1.12	Continue to work in partnership with the After Care Team to provide a pathway for those homeless Care Leavers.	Ongoing	HOST, Adult Services, Children's Service,
<b>ACTION 2: IMPROVE ACCESS TO PERMANENT AFFORDABLE ACCOMMODATION AND SUPPORTED HOMES</b>			
2.1	Increase the supply of affordable housing including social rent across Trafford.	Ongoing	Strategic Growth Service, Homes England, RPs.
2.2	Continue to utilise the Homes England grants and work in partnership with our Registered Providers to ensure that the supply of affordable housing across Trafford increases.	Ongoing	Strategic Growth Service, Homes England, RPs.

<b>Ref.</b>	<b>Action</b>	<b>By when</b>	<b>By who</b>
2.3	Continue to promote the Trafford Affordable Housing Fund.	Ongoing	Strategic Growth Service, SHP, RPs
2.4	Work with Registered Providers and developers to support the ambition to increase private rented accommodation and actively promote Build for Rent, supported through the Homes England Homebuilding Fund.	Ongoing	Strategic Growth Service, Homes England, RPs, Housing Standards Team.
2.5	Encourage Registered Providers to offer a high quality management agent (landlord) service to private landlords.	Ongoing	Strategic Growth Service, Homes England, RPs, Housing Standards Team.
2.6	Address the stock condition in the Private Sector using the results of the Private Sector Stock Condition Survey.	Ongoing	Strategic Growth Service, RPs, Housing Standards Team, Private Landlords.
2.7	Increase the provision of good quality Private Rented Sector accommodation across Trafford.	Ongoing	Strategic Growth Service, Homes England, RPs, Housing Standards Team.
2.8	Continue to operate the Bond scheme for tenants looking to access the private rented sector.	Ongoing	HOST
2.9	Develop an Empty Property Strategy for Trafford.	By December 2019	Housing Standards Team, Housing Strategy & Growth Team.
2.10	Explore options to back empty properties into use as affordable accommodation using available powers.	Ongoing	Strategic Growth Service, Legal, Housing Standards Team, RPs, Developers.

Ref.	Action	By when	By who
2.11	Continue to operate and promote the Empty Property Match Maker Scheme.	Ongoing	Housing Strategy & Growth Team, Housing Standards team, Communications and Marketing Team.
<b>ACTION 3: ERADICATE THE USE OF B&amp;B</b>			
3.1	Aim to eradicate the use of Bed & Breakfast for emergency accommodation in Trafford.	By March 2024	Housing Strategy & Growth Team, HOST
3.2	Continue to allocate families with children self-contained temporary accommodation as a priority rather than B&B.	Ongoing	HOST
<b>ACTION 4: INCREASE THE PROVISION OF TEMPORARY ACCOMMODATION</b>			
4.1	Increase the provision of temporary accommodation.	Ongoing	Strategic Growth Service, Homes England, HOST, RPs
4.2	Work in partnership with RPs and private landlords to increase the provision of temporary accommodation.	Ongoing	HOST, RPs, Private Landlords
4.3	Explore options to bring back empty properties for use as temporary accommodation.	Ongoing	HOST, RPs, Private Landlords

Ref.	Action	By when	By who
<b>ACTION 5: END ROUGH SLEEPING</b>			
5.1	End the need for rough sleeping in Trafford by 2020 in line with the Greater Manchester commitment.	December 2020	HOST, GMCA
5.2	Ensure there are effective outreach services in Trafford to play a critical role in identifying needs of a rough sleeper at an early stage.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector
5.3	Ensure those rough sleepers with complex needs and chaotic lifestyles have access to the appropriate support.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector
5.4	Ensure Trafford utilise the Social Impact Board (SIB) and Housing First initiatives introduced at a Greater Manchester level.	Ongoing	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector
5.5	Explore new ways to create additional spaces to meet short term peaks in demand of rough sleepers.	By Spring 2020	Housing Strategy & Growth Team, Adults Services, HOST, CCG, Voluntary Sector
5.6	Explore ways for people to donate that do not inadvertently support and encourage street begging.	By December 2019	Housing Strategy & Growth Team, HOST, Partnership Team, Real Change.
5.7	Explore the opportunity to establish a 'pay forward scheme' with a local café or restaurant as an alternative to giving rough sleepers/beggars on the street.	By December 2019	Housing Strategy & Growth Team, HOST, Partnership Team, Real Change.

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5.8	Explore the opportunity to establish a card service for rough sleepers to access money donated.	By December 2019	Housing Strategy & Growth Team, HOST, Partnership Team, Real Change.
5.9	Offer a bed for the night for all rough sleepers during the winter period (October – March).	Ongoing	RPs, HOST, GMCA
5.10	Establish links with faith, community organisations and other partners to enable a bed for every night in winter can be provided in Trafford.	Ongoing	Housing Strategy & Growth Team, HOST, Partnership Team.
5.11	Explore options to provide ‘a bed every night’ throughout the year regardless of weather.	By Dec 2020	Housing Strategy & Growth Team, HOST, Partnership Team, GMCA.
5.12	Ensure Trafford makes use of the available funding through the GM Mayoral Fund.	Ongoing	Housing Strategy & Growth Team, HOST.
5.13	Work with sofa surfers to prevent rough sleeping	Ongoing	HOST
<b>ACTION 6: IMPROVE ACCESS TO EMPLOYMENT, EDUCATION AND TRAINING</b>			
6.1	Continue to ensure that homeless people or those not living in-secure tenancies are a priority group for the Trafford Pledge.	Ongoing	Strategic Growth Service, TEES.

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6.2	Continue to refer people to GM employment projects such as Working Well, Skills for Employment and Motiv8 who provide intensive one to one support working with individuals to overcoming their barriers and provide help to raise confidence, upskill and increase employability.	Ongoing	HOST, DWP, Job Centre, RPs, Probation Service
6.3	Improve links with Trafford College to enable homeless people to access courses.	By December 2019	HOST, Trafford College.
6.4	Explore options to provide training courses to homeless people on budgeting, cooking, nutrition and CV writing.	By Summer 2019	HOST, Trafford College, RPs, Partnership Team.
6.5	Explore options to provide driving lessons and specific job related courses.	By March 2020	HOST, Trafford College, DWP, Job Centre
6.4	Explore options for a facility for homeless people where they can prepare for job interviews.	By March 2021	HOST, Housing Strategy & Growth Team, RPs
6.5	Publicise the grants available for homeless people to access college courses.	Ongoing	HOST
6.6	Ensure HOST and Job Centre staff are aware of the opportunities available for homeless people in terms of education.	Ongoing	HOST, Job Centre, DWP.



Ref.	Action	By when	By who
6.7	Work with construction employers to ensure there are apprenticeships and careers structures in place.	Ongoing	Construction Sub-Group, Inclusive Growth Board, SHP, RPs.
<b>ACTION 7: IMPROVE HEALTH AND WELLBEING FOR HOMELESS PEOPLE</b>			
7.1	Work with partners to address the health of homeless people across Trafford.	By March 2024	Adult Services, CCG, NHS, HOST, VCSE, RPs
7.2	Improve access to mental health services for homeless people in Trafford.	Ongoing	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST
7.3	Explore specialist support services that can help those in need and reduce homelessness for those people with a disclosed mental health issue.	By December 2020	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST
7.4	Develop a Mental Health Strategy for Trafford.	By March 2020	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST
7.5	Ensure that Trafford is part of the discussions regarding mental health at the GM level as part of the homelessness charter.	By December 2019	HOST
7.6	Improve access to substance misuse services for homeless people in Trafford.	Ongoing	Adult Services, CCG, NHS, Housing Strategy & Growth Team, HOST

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7.7	Explore the opportunity to provide mindfulness and wellbeing courses for homeless people.	By December 2019	Adult Services, CCG, NHS, HOST
7.8	Continue to operate the GM Hospital Discharge protocol to ensure adequate notice is given regarding discharge to prevent homelessness and enable officers to find suitable accommodation.	Ongoing	HOST, CCG, NHS
7.9	Utilise the legal duties to ensure health, social care and related services (including housing) integrate to reduce health inequalities in Trafford.	Ongoing	Adult Services, CCG, NHS, HOST
7.10	Explore the opportunity of dedicated medical centre for homeless people.	By December 2021	CCG, NHS
7.11	Improve access to health and GP services for homeless people.	Ongoing	CCG, NHS
7.12	Explore options to introduce a mobile health/therapy clinic that can take services directly to where it is needed.	By December 2021	CCG, NHS